## Board of Trustees Meeting Agenda <br> February 7, 2021 6:00p.m. <br> Location: Zoom

Library Board members, please bring your e-meeting packet with you! Please notify Library Board President Ted Bierer or Lara Lorenzi llorenzi@ccls.org, by Monday morning if you are unable to attend the meeting. The meeting will be chaired by Ted Bierer.

## Mission: to provide access to information and services that address the educational, cultural and recreational needs of the community the library serves

I. Call to order, roll
II. Public welcome - All general public comments limited to 5 minutes
III. Consent Agenda 2 minutes
a. Minutes
b. Director's Report
c. Youth Services Report
d. Adult Services Report
e. Development Report
f. Circulation Report
g. Statistics
h. Financials
IV. New Business - Discussion Items
a. Welcome- Joe Sherwood- T. Bierer 5 minutes
b. Revisions to Masking Policy- L. Lorenzi 10 minutes
c. Request by CTC to host Voices of the Village program-L.Lorenzi 5 minutes
d. Trustee Term Limits \& Trustee opening announcement- L.Lorenzi 5 minutes
e. Development Committee Update- L. Eustis 5 minutes
f. Budget Committee Update- M. English 5 minutes
g. Other new business 5 minutes

Old Business - Discussion Items
a. Update on Systemwide Fundraiser- C. Porcelli 5 minutes
b. Update on operations/masking - L. Lorenzi 5 minutes
c. Collection Development Policy review and updates- L. Lorenzi 10 minutes
d. Statement of Concern Form updates- L. Lorenzi 5 minutes
e. Unattended child/vulnerable adult policy review/updates-L. Lorenzi 10 minutes
f. Other old business? 5 minutes
V. Public Comments on Meeting - Limit 3 minutes per person
VI. Executive Session

Move to Executive Session - to meet with an attorney or other professional advisor to discuss agency business, which, if discussed in public, would lead to the disclosure of information protected by law.

# PHOENIXVILLE PUBLIC LIBRARY BOARD OF TRUSTEES REGULAR MONTHLY MEETING <br> December 6, 2021 

A Regular Meeting was called to order by Ted Bierer at 6:02 p.m.

## BOARD MEMBERS PRESENT

Ted Bierer, President; Joe Koury, Secretary; Barbara Shepsko, Treasurer; Lauren Coy; Mike English; and Steve Hirsch

## BOARD MEMBERS ABSENT

Lauren Eustis; Alan Fegley

## STAFF PRESENT

Lara Lorenzi, Executive Director
Chris Porcelli, Director of Development

## CONSENT AGENDA

On motion made by Ted Bierer, seconded by Steve Hirsch, and by unanimous vote thereafter, the Board approved the Consent Agenda items a. through g., consisting of: (i) the Minutes of the Board's Regular Monthly Meeting held November 1, 2021 ; (ii) the Director's Report; (iii) the Youth Services Report; (iv) the Adult Services Report; (v) the Development Report; (vi) the Circulation Report; and (vii) Financial Statements for November 2021.

## NEW BUSINESS

- Budget Committee: Ted Bierer suggested the need to establish a committee to review the current draft of the Library Budget and to make recommendations thereon prior to June 2022. Mr. Bierer appointed Mike English to chair the committee, and asked Barbara Shepsko and Steve Hirsch to also be on the committee, together with himself. Lara Lorenzi then indicated that the Phoenixville Area School District had inquired about the year-over-year increase, by percentage, of the proposed Library Budget as relates to its funding of the same. Mr. English concluded that so long as the year-over-year requested increase is within the Act 1 Index, and would therefore not require a voter referendum, then the School District would likely be receptive to the Library's request.
- Fundraising Committee: Ted Bierer indicated a desire to review Wine, Wit \& Wisdom and investigate other fundraising opportunities. Mr. Bierer appointed Lauren Eustis to chair, and requested that Lauren Coy consider joining.
- Collection Development Policy: Lara Lorenzi discussed an update to the policy that she circulated, indicating it has been several years since the policy was last reviewed. Ms. Lorenzi indicated recent activity in having books banned in libraries, or even sections of books. She suggested both Mark Pinto and Rebecca Krause had been sent copies for review. Mike English suggested that Ms. Lorenzi circulate the draft to Joe Sherwood, Executive Director of the Chester County Library System, and to Alan Fegley, a suggestion which Ted Bierer echoed and requested that Ms. Lorenzi report back following completion.
- Unattended Children \& Vulnerable Adults Policy: Lara Lorenzi discussed a new proposed policy that she circulated, which Steve Hirsch cautioned may be unclear with respect to what constitutes a "vulnerable adult." Mike English suggested that Ms. Lorenzi circulate the draft to Joe Sherwood, a suggestion which Ted Bierer again echoed and requested that Ms. Lorenzi report back following completion.
- Resumption of Adult Programming: Lara Lorenzi suggested that in-person adult programming, with limited attendance, masking and social distancing requirements in place, resume on Tuesday and Thursday nights beginning in January 2022. Ms. Lorenzi stated that department heads were in favor of this resumption, and that there is a concern of losing Library patrons' interest otherwise.
- Phoenixville Community Health Foundation: Lara Lorenzi indicated that the foundation awarded a grant to Library for technology to allow "hybrid" programming, and that additional information will be forthcoming.
- Operations: Lara Lorenzi informed the Board that she had applied for more CARES funding through Chester County, in the approximate amount of $\$ 15,000$, for additional masks, air purifiers, and the like.
- Little Free Pantry: Lara Lorenzi told the Library Board that non-perishables and toiletries would now be offered for free outside of the Library, courtesy of a sponsoring organization reaching out to her to implement the same.


## OLD BUSINESS

- Bylaws: Joe Koury circulated a finally-revised set of Bylaws following review of a draft set on November 1, 2021. On motion made by Ted Bierer, seconded by Mike English, and by unanimous vote thereafter, the Board approved the proposed changes.
- Library Budget: Lara Lorenzi indicated that the updated draft budget circulated for this meeting had reduced the Library's overall spending by about $\$ 3,000$, and that it was now time for the Budget Committee to review and make recommendations to the Library Board.
- Wine, Wit \& Wisdom: Chris Porcelli first thanked the Library Board for its support, then indicated the Wine, Wit \& Wisdom Committee had met and determined that items offered for silent auction needed improvements, that the virtual presentation of those items needed to be better, but that, overall, the event was received positively. Mr. Porcelli indicated he looks forward to working with the Fundraising Committee, and that he is still planning two events for the rest of the fiscal year. Mr. Porcelli concluded that the event netted about $\$ 16,000$ for the Library.

Meeting was adjourned at 7:05 pm.
Respectfully submitted,


## Phoenixville <br> PUBLIC LIBRARY

Report submitted by: Lara Lorenzi
February 2022 Library Board of Trustees Meeting

## Informational Updates:

- The library will be closed on Monday February 21, 2022 for President's Day.
- Update: I have submitted documentation for County Cares Act funding for reimbursement of PPE supplies, cleaning/disinfection supplies, and loss of revenue. We are now able to submit this information for the 2021 calendar year compared to the 2019 calendar year. With this change the request for funds has changed. We are now requesting approx. $\$ 54,000$ for this grant. The paperwork has been submitted and reviewed by CCLS and will be sent on to the County. When we receive the funds, I'll let you all know.
- We are working with a local company to set up a Little Free Pantry at the library. It will be located outside for anyone to use or drop off items for the pantry, much like a Little Free Library. As long as PASD is ok with having the pantry put on the grounds, we are all set to go. This program is at no cost to the library. Update: We will now receive the pantry in February. The org donating it will be making a video and stocking it when it first gets put up. We will be able to share the video as well.
- Policy questions: No library in the system has a policy regarding vulnerable adults. I did add a document that has a policy that is in place at a library along with various definitions of vulnerable adult that we can adapt or use for our policy.
As for the collection development policy question regarding how items are selected, this wording was taken from the CCL policy and is used by most of the libraries in the system. That being said we can always update it if we feel the wording is problematic.
- We will be reviewing the unattended child/vulnerable adult policy changes and the collection development policy changes. Please look at the edits in the board packets and the information for the questions that came up at the last meeting.
- The board is asked to look over the masking policy. We do not have anything addressing medical exemptions. Please look over the changes made to the masking policy and accommodations for those who can't or won't were a mask.
- The library will be a polling location for the May $17^{\text {th }}$ and November $8^{\text {th }}$ elections this year.
- I am working on an RFP for auditing services, I intend to send it out to 3 different organizations for consideration. I will also send it out to our current auditor. If you have any suggestions as far as an auditor please let me know. I will be sending an RFP to the organization that the CCLS uses, our current auditor and the company PASD uses. The rfp will cover the years ending June 30, 2022, June 30, 2023, and June 30, 2024. I will bring the proposals to the board for approval.
- I have been selected to serve as the Vice President for the System Advisory board. This is a 3-year term and will be voted on at the next SAC quarterly meeting.
- The library has purchased at home covid tests for employees. Any employee who needs a test can take a box home. Each box has two tests in it. We will keep tests on hand for when employees are exposed or have symptoms and need a test. We continue to buy kn95 masks for staff and disposable masks for patrons who don't have them.
- Chris Porcelli and I were invited over for a tour of the new community rec center on the north side of town. The new building is amazing and we see many ways in which we can partner with the borough and bring programming over to their new location. We also discussed the possibility of having a book locker located at the new rec center. They will discuss this idea with the borough manager. When we have more information, we will be sure to share.
- Steve Hirsh, Christine Nicholson and I attended our first session for the Nonprofit Equity Institute. It looks like we will be learning quite a bit that will need to be shared with the board and employees. I look forward to future sessions and see where this learning can more our organization forward in making the library an equitable organization.
- I continue to watch all of the PASD board meeting each month to keep up on concerns and items the school district is dealing with along with being informed on the budget process.
- PASD Budget Timeline:
- Jan10th-Budget Early Look
- Jan $24^{\text {th }}$-Approve Act 1 Index
- Feb. 28 ${ }^{\text {th }}$-Preliminary budget update
- March $28^{\text {th }}$ - Present preliminary budget
- April 6th- Budget Town Hall
- April 11 th - Approve proposed final budget
- May 23rd- Approve final budget


## Personnel Updates:

- We are in the process of interviewing for a circulation assistant position opening. We hope to have the position filled by the end of Feb.


## Facilities Update:

- Cleaning 6 days a week will continue until further notice. Employees continue to wipe down high touch areas while on shift.
- Routine light bulb replacement.
- We continue to have elevator issues. It does not respond; the buttons don't light up and/or just isn't working. We have been very fortunate that PASD can come out the same day it goes down to reset it. We are starting to see that the elevator stops working at least once a week at this point. PASD is working on getting an estimate for the cost to replace the elevator.
- PASD came over to clean off the walk after the snow arrived the evening of Jan 6 and the morning of Friday Jan 7 th.
- On January $14^{\text {th }}$ we had issues with all of the toilets in the library. The upper level bathroom toilets when flushed were flooding the lower level bathrooms and those on the lower level were clogged. An outside plumbing company was called in to flush the sewer pipes for the library, taking care of the blockage. We did not have to close the library as we were without toilets for less than an hour.
- PASD has asked the elevator company to come and inspect the elevators and sent a quote to the school district for what needs to be replaced and how much it will cost. When we have that information, I'll be sure to share. There has also been some discussion on supply demand changes and how long it might take to get the equipment needed to replace the elevator.


## Curbside Pick- Up:

## November 2021

Total Reservations Placed: 38
Completed Reservations: 35

## December 2021

Total Reservations Placed: 48
Completed Reservations: 48
January 2022
Total Reservations Placed: 71
Completed Reservations: 62
E-Material Circulation: (Circulation calculated by patron's home library.)

- November 2021
- E-books: 3,064
- E-audio:2,214
- Total: 5,278
- December 2021
- E-books: 3,405
- E-audio: 2,334
- Total: 5,739
- January 2022
- E-book: 3,804
- E-audio: 2,473
- Total: 6,277


## Book Locker:

- January 2022: 144 checkouts


## Door Count:

July 2021: 6,444 (This is $47 \%$ below our door county for July 2019 16\% increase over the June 2021 door count stats.)

## August 2021: 6,271

September 2021: 5,032 (We had holiday closures, as well as, weather closures in September)
October 2021: 5,754
November 2021: 5,326 (11/1-11/27) Sensor was blocked so we are missing 2 days' worth of numbers. The library was also closed 11/25 \& 11/26.
December 2021:5,034 (unfortunately the count is off due to items blocking the counter, the numbers should really be higher.) This is an $86 \%$ increase over the $12 / 2020$ door count.
January 2022: 5,468 This is an $85 \%$ increase over $1 / 2021$.

## Chester County Library System Updates:

- The library has updated it's ILS. The update makes the system more user friendly, titles covers show along with other integrated information that wasn't available before. You can now see reviews, other items by the author and much more in the catalog.
- Our library card catalog computers are being replaced by CCLS, they are at end of life.
- The SAC board changed starting July 2022. The terms for the officers is 3 years. Our library is one of the three libraries on the rotation to provide a person to be an officer. I have volunteered for our library to be our representative on the SAC board.
- Chester County has hired a new Executive Director. Mary Gazdik. Mary previously worked at the Middletown Library in Delaware County and was previously the Library Director in Narberth and a Head Librarian at the Glenside Library in the Cheltenham Library system (both in Montgomery County).


## State Updates:

None at this time.
Meetings/Trainings
12/8 Tri-County Network info. Zoom
Staff Appreciation Dinner
12/9 Too many bags- training
Rotary
12/14 District Librarians Meeting
12/15 Fundraising Committee Meeting
12/17 Vacation
12/20 Meeting with Mark Pinto and Rebecca Krause- Operations/Programming
12/22 HUB
12/24 Library Closed
12/25 Library Closed
12/27-12/30 Vacation
12/31 Library Closed

1/1 Library Closed
1/3 Vacation
1/6 Rotary
Meeting with Chris Porcelli- Fundraising
1/10 Equity Institute
1/11 District Librarians \& System Advisory Committee Meeting
1/12 Fundraising Committee Meeting
1/13 Training- Campaigning to bring people back into the library
Meeting with Chris Porcelli- events
1/14 Meeting with Mike English- Budget Committee
1/17 Library Closed
1/18 Chamber Roundup
1/19 HUB
Development Roundtable
PHX Social Services zoom- PCHF
1/20 Rotary
1/21 Budget Committee Meeting
1/25 CCLS Annual report/legislative breakfast report meeting
1/26 Vega Showcase Training
1/27 New Recreation/Civic Center tour/meeting with Chris Porcelli
1/28 Meeting with Mike English
Meeting with Ted Bierer
2/1 Equity Institute meeting
2/3 Rotary

## Youth Services Report for January 2022 <br> For February 2022 Board Meeting

## Community Outreach \& Partnerships

- We continue to promote the Children's Library to the community through newsletters, Facebook, Twitter, various media in the area, and handouts to patrons when picking up their reserved books.
- Promotion of our calendars and programs through the Phoenixville Area School District.
- We are also promoting activities available by other organizations in the community.


## Programming:

Programs held January 1 through January 25 are listed below. The program schedule is listed in the newsletters along with the ability to enroll.

## Monthly Statistics:

| Preschool Programs Virtual |  |
| :---: | :---: |
| Toddler Story Time 4 | 128 Viewings |
| Mighty Preschoolers Story Time 3 | 85 Viewings |
| Let's Celebrate Author Oliver Jeffers 1 | 6 Viewings |
| Subtotal Preschool Classes 8 | 219 Viewings |
| Outreach/Off-site Preschool Story Time Viewings |  |
| Phoenixville Area Children's Learning Center: Main St. 1 | 33 Viewings |
| Franklin Commons | 28 Viewings |
| 1 | 28 Viewings |
| Total Outreach Viewings 3 | 89 Viewings |
| Total Viewings of Virtual Programs 11 | 308 Viewings |
| Teen Programs-Virtual/Picking Up Materials |  |
| Mystery Book Bag 1 | 1 Participant |
| Young Adult Book Reading 1 | 4 Participants |
| Subtotal Teen Programs 2 | 5 Participants |
| Total Programs Children's Library in December 13 | 313 Participants |
| Visiting Groups |  |
| VFKH Montessori School 2 | 15 Children/Adults |
| Visiting Groups Total 2 | 15 Children/Adults |
| Other Activities: |  |
| 1000 Books Before Kindergarten | 2 New Registrations |
| Books Selected/Distributed to PACLC Franklin Commons | 20 Books Distributed |

AWE Computers for children. We currently have three computers available for use.
January: 201 total sessions, 91 hours usage, 27 minutes average time per session

## Physical Displays in the Library in January

Authors/Illustrators: 100 ${ }^{\text {th }}$ Anniversary of Newbery Award, Oliver Jeffers for Let's Celebrate Story Time, Survival Fictions, Gothic Fiction \& Mysteries for Edgar Allan Poe Birthday, Animal Tales for A.A. Milne Birthday, Hight Fantasy for Lloyd Alexander Birthday, Peter Rabbit, Patricia Polacco, etc.
Ongoing: Pokemon Books on Display, -Ology Books, Peter Rabbit Books, Patricia Polacco Books, National Geographic Little Kids First Big Book Of..., Hooked on Phonics Sets. Where’s Waldo? Over-sized Bridge Books.

Themes: Topical Book Displays: Hobby Month, Train/Walk Your Dog Month, Snowmen, New Year's Day Staff Favorites, Step in a Puddle \& Splash Your Friend Day, Learn Your Name in Morse Code Day, Rubber Ducky Day, Hat Day, Martin Luther King, Jr. Day, Opposite Day, National Geographic Day, LEGO Day, Puzzle Day/Choose Your Own Adventure, Inspire Your Heart with Art Day, Jackie Robinson's Birthday, and more.

## Book Bundles.

We fulfilled five requests resulting in 46 books being selected and sent out to patrons.
We also sent out 20 selected books to PACLC Franklin Commons Preschool.

Coloring/Activity Sheets. Approximately 250 sheets were taken in January.

## Newsletter

The Children's Library Newsletter is currently an interactive newsletter offering information and activities for children and families, and variously contains the elements listed below. Events in bold-faced type were added this month in addition to the ongoing activities.

Newsletters were published on January 7, January 21.
Greeting - linked to a related theme of a special day or month: Happy New Year, 2022! National Hobby Month, National Bubble Bath Day, Learn Your Name in Morse Code Day, National Step In A Puddle \& Splash Your Friends Day, National Sticker Day, Martin Luther King, Jr. Day, Hat Day, Opposite Day, Rubber Ducky Day, National Puzzle Day, Bubble Wrap Appreciation Day.

Promotion of Library Program: Take Your Child to the Library Day! Saturday, February 5 offering library card signups, a craft, activity sheets, bookmarks, stickers, and coloring pages.

Promotion of Children's Library Programs and Events along with how to register.

- Promotion of Book Bundles.
- Details and instructions with link on how to search the library catalog to place books and other items. on hold for Library pickup.
- Information about Computer Use, Passport Processing and Notary Public Services.
- Listing of library hours with subsequent changes.


## General

- Utilizing Instagram and Facebook to promote new items and specific book themes.
- Readings via online videos of picture books, often related to recent events: Winter Is Here by Kevin Henkes, The Biggest Snowman Ever by Steven Kroll. These videos are linked with information about how to access the books.
- Videos: Learn About Morse Code, Take A Look At A Rare Blanket Octopus, Meet the Octopus!

For older children:

- January Calendar of daily writing prompts.


## For Teens: Promotions

- Our New Normal: How Teens Are Redefining School Life, January 25, 7:00 PM.
- Princeton Review Study Skills Week, January 11-13.
- PARN Teen Talk Line

For Families \& Adults:
Promotion of:

- 2022 Chinese New Year Culture Fair at Great Valley High School, January 30, 1:00-5:00 PM.
- Theraplay Classes:

Disability Has No Look: Putting A Spotlight on the Spectrum, January 22, 4:00-6:00 PM. Discussion and Book Signing with author.
The Importance of Going to the Doctor for Well Visits During the Pandemic, January 28.

- LIHEAP Program to assist with heating bills.
- Get free At-home Covid-19 Tests.
- Obtain free N95 masks through the White House.
- Ongoing COVID-19 virus information access.
- Fire \& Frost Fun at Peddler's Village: January 7 \& 8.
- Winter Wonderland Hayride, January 18 \& 20, 5:00-9:00 PM.
- PBS Pinkalicious New Episodes, January 10-12. Along with access to obtain the books from library.


## Additional Activities

- Decorated foyer case for the New Year, library for Chinese New Year.
- Intensive assessment of Children's collections with removal of non-circulating, outdated, and damaged materials.
- Began Summer Planning.
- Ordering of new items for collections.
- Creation of monthly Youth Services calendar.
- Creation and publication of Children's Library Newsletters.
- Booking and Publicizing of Children's Library Calendar and events.
- Fulfilling Book Bundle requests.


## Meetings/Training

- Children's \& Teen Librarians Meeting via Chester County Library, January 25.
- VEGA Showcase Training, January 26.
- Meeting with L. Lorenzi regarding Summer 2022 Planning, January 24.


## Correspondence in January

- Ongoing contact with R. Livsey via phone and email regarding library topics.
- Email and/or phone contact with other staff members as needed: L. Lorenzi, M. Pinto, C. Nicholson, C. Porcelli.
- Emails with questions from patrons about issues with programs, other inquiries.
- Correspondence with Outreach Preschools.
- Correspondence with J. Clancy at Chester County Library on various topics: recently Science in the Summer, and Summer Reading.

Coverage: Supported Circulation Desk on as-needed basis.

## January 2022

Young Adult Report

## Program Overview

Creating a multitude of different programs and activities for patrons to enjoy at a variety of different age ranges from story times, to movie trivia, book talks, and more while maintaining the Young Adult collection and our online presence.

## Coverage

Coverage at Circulation Desk: on as-needed basis.

## Monthly Activities/ Programs

Created various posts online for patrons through different media outlets

## Facebook/Instagram

- January Young Adults Programs
- 1000 Books Before Kindergarten
- Let's Celebrate Author Program
- Weekly Virtual Programs

Twitter

- Upcoming Programs

YouTube

- Toddler Story Time x 4
- Preschool Story Time x 4
- Let's Celebrate - Oliver Jeffers

Other

- YA Mystery - January Edition


## Webinar's/Meetings

- New Year, New Books: A First Look at 2022 - Jan. 11th
- Newbery on Newbery: Celebrate 100 years of the Newbery with four award-winning authors! - Jan. 12th
- Authors and ARCs, Part I - Jan. 18th
- Authors and ARCs, Part II - Jan. 20th
- What's It Really Like? Join the 2022 Mock Newbery LIVE! - Jan. 21st


## Other Planning

- Decorated the downstairs bulletin board
- Put up new flyers of upcoming YA programs to display in the YA Room
- Worked on weeding and organizing the Young Adult Room.
- Ordered books for Young Adult and picture books for Children's.
- Continued creating different programs for ages 0-18 to be able to watch and enjoy during the school year.


## Things created and/or being worked on so far have been:

Created Story Time Videos - Toddler Time Topics
January

- Science

February

- Lunar New Year
- Valentines Day
- Black History Month

Created Story Time Videos - Mighty Preschoolers Topics
January

- Letter Q

February

- Letter R
- Letter S
- Letter T

Created Story Time Videos - Let's Celebrate

- Oliver Jeffers

Created a book talk for teens

- Here's to Us by Becky Albertalli, Adam Silvera.


# January 2022 Adult Services Report (all events/statistics as of January 31) 

## Regular Activities

- Scheduling passport application acceptance and notary appointments; covering passport appointment shifts on Wednesday and Friday mornings; handling notary appointments as needed and available.
- Updating Library website, including Community/Government Announcements pages, as needed.
- Posted regularly to Facebook, Instagram and Twitter regarding Library programs, upcoming online events, government announcements, and other informative or entertaining items of interest to patrons.
- Scheduling and hosting online and in-person programs with outside presenters; posting selected program videos to YouTube channel.
- Updating online Library Events Calendar, creating and sending e-mail press releases, and posting event announcements to other locally-based online calendars.
- Sending weekly Constant Contact e-mail newsletters to 2,300+ adult contacts regarding Library services and programs, online resources for education and cultural entertainment, and important Library and community/government announcements.
- Ordering books and other Library materials for collection; weeding collection regularly.
- Select book and lead monthly book discussion group at Phoenixville Area Senior Center.


## Meetings/Workshops/Other Events Attended

- PARN (Phoenixville Area Resource Network) Zoom meeting 1/25
- Social Media Plan meeting with Chris, Rebecca \& Becca 1/25


## Upcoming Special Programs/Events

- "Community Gardening around the Village: The Planting Calendar" with Sherry Wildfeuer, 2/10
- "Local Author Talk and Book Signing: CK Sobey: Musings, Woolgathering \& Ghosts", 2/17
- "Saving and Investing" with Katrina Boyer, PA Department of Banking and Securities, 2/24
- "Why You'll Soon Be Driving an Electric Car... and Be Happy About It" with Lee Berger, 2/28
- Antiques \& collectibles presentation with Walter Hook, $3 / 3$
- "First Ladies of the United States" with Jim Segrave-Daly, 3/7


## Program/Event/Other Planning

- Scheduling special online and in-person programs for April and beyond.
- Preparing for eventual transfer to Museum Key/Lending Key software for circulating museum passes, hotspots, etc.

January Passport Application Acceptance Statistics

| Appointments | 342 |
| :--- | :--- |
| Income | $\$ 15,080.00$ |

## January Computer Use/Checkout Statistics

| Adult Internet <br> Stations Individual <br> Users | Not available |
| :--- | :--- |
| Adult Laptop <br> Individual Users | Not available |
| Mobile Printing <br> Users | 14 |
| Mobile Hotspot <br> Checkouts | 23 |
| Museum Pass <br> Checkouts | 18 |
| Roku Checkouts | 0 |

January Program Statistics

| Program | Attendance | First-7-Day YouTube Views (where <br> applicable) |
| :--- | :--- | :--- |
| Phoenix Book Club | 9 |  |
| Phoenix Fiction Writers | $9(2$ sessions) |  |
| Phoenixville Tech Group | 65 (5 sessions) |  |
| Tech Help appointments | 7 |  |
| Career Success Group | 22 (4 sessions) |  |
| Books on Tap | 12 |  |
| Movies on Tap: Zoom Edition | 8 |  |
| Movie Night: "Respect" | 9 | 25 |
| Outreach: Phoenixville Senior Center Book Club | 4 | 12 |
| "Sleep and Health" 1/3 | 12 | 25 |
| "Identity Theft" 1/6 | 12 | 11 |
| "The Volta Way: Make Your Home a Safe and <br> Restorative Place" 1/13 | 10 |  |
| "Kitchen Design 2022: Designing for a New Era" <br> 1/20 | 11 | 3 (first day) |
| "Community Gardening around the Village: Herbal <br> Tea Making Workshop" 1/24 | 9 |  |
| "Author Talk: Bessie Lawton \& Anita Foeman: <br> "Who Am I? Identity in the Age of Consumer DNA <br> Testing" 1/31 | 17 |  |
|  |  |  |
|  | $19+$ |  |

Respectfully submitted,
Mark Pinto
Adult Services Director

## Development Report - January 2022

Grants: $\mathbf{( \$ 2 4 , 6 0 0 / \$ 2 0 , 0 0 0 )}$
Drafting - East Pikeland ARPA Application - \$10,000 (eMaterials)
Special Events: (\$20,562/\$40,000) 12/30
Novel Tea with Erik Larson and Abbott Kahler, aka Karen Abbott
Wednesday, March $9^{\text {th }} 7 \mathrm{pm}-8 \mathrm{pm}$
Tickets Launched 1/24
Total Ticket Sales: 108 Total
Phoenixville: 12

Tea Ticket: \$55
General Ticket: \$35
Please purchase a ticket by visiting the Library's website.
Help spread the word.
Targeted Individual Giving (\$21,398/\$26,000)
Spring Appeal - April
Service Area Engagement: (Phoenixville Borough, East Pikeland, Schuylkill Township, Charlestown Township)
East Pikeland Supervisors Meeting - Attended with Ted, who presented a Library update
Phoenixville Borough - Attended a tour of the rec. center with Lara. Discussed moving the book locker.
Schuylkill Township - Populated a new little free library at Pickering Preserve with donated books.

## Social Media Snapshot:

Facebook Stats for January $1^{\text {st }}-$ January $31^{\text {st }}$
7,136 Reach: the number of people who saw any content from your Page or about your Page. This metric is estimated.
302 Post Engagement: people who clicked on posts
2,899 Total Followers
Facebook Stats for December $1^{\text {st }}-$ December $29^{\text {th }}$
1,214 Reach: the number of people who saw any content from your Page or about your Page. This metric is estimated.
194 Post Engagement: people who clicked on posts
2,868 Total Followers
Instagram Stats for January $1^{\text {st }}-$ January $31^{\text {st }}$
486 Accounts Reached - the number of unique accounts that have seen library posts
67 Accounts Engaged - the number of unique accounts that have interacted with library posts 930 Total Followers

Instagram Stats for December $1^{\text {st }}-$ December $29^{\text {th }}$
428 Accounts Reached - the number of unique accounts that have seen library posts
40 Accounts Engaged - the number of unique accounts that have interacted with library posts
915 Total Followers

## Circulation Report for February 2022

## Circulation Department:

- Looking to hire one more part-time circulation assistant
- Mondays from 5 P.M. to 8 P.M. and Wednesdays from 5 P.M. to 7 P.M.
- Currently interviewing candidates
- Chester County Library System created new library card applications, which we are distributing


## Volunteers:

- Total Amount of Volunteer Hours from December $30^{\text {th }}$ through January $31^{\text {st. }}: 64.5$
- Total Amount of Volunteer Hours this fiscal year: 436.5


## Library Card Sign-ups:

- Total Amount of Patron Applications from December 30th through January 31 st: 117


## Meetings:

- Meeting with Lara - January $10^{\text {th }}$ and January $20^{\text {th }}$
- Non-Profit Equity Institute - February 1 ${ }^{\text {st, }}$ and February $17^{\text {th }}$
- PaLA Public Library Division Meeting - February 9 ${ }^{\text {th }}$


## Continuing Education:

- Growing Digital Equity Through Community Partnerships - February $3^{\text {rd }}$
- Copyright for Librarians: What you need to know - February 9 ${ }^{\text {th }}$
- Staff are continuing to complete CCLS's continuing education
- New Hires are completing the New Hire courses
- All staff are completing the Annual Refresher courses
- Looking into basic sign language and basic Spanish courses for staff

Additional Updates:

- MS Day: February $25^{\text {th }}$
- Renewed PaLA membership
- Edited the PaLA Quarterly Bulletin

Respectfully Submitted,

Christine Nicholson
Circulation Manager \& Volunteer Coordinator
February 2022

|  | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N | 0 | U |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Circulation Comparisons 2021 |  | January | February | March | April | May | June | July | August | September | October | November | December | Total |  |
| 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 3 | ATGLEN | 2016 | 1732 | 1851 | 2085 | 1748 | 1801 | 3004 | 2865 | 2632 | 2145 | 2488 | 2402 | 1970 | 26723 | 2.27\% |
| 4 |  | 2017 | 1979 | 2014 | 2652 | 2418 | 2463 | 2919 | 3064 | 2692 | 2289 | 2058 | 2040 | 1711 | 28299 | 5.90\% |
| 5 |  | 2018 | 2282 | 2322 | 2412 | 2312 | 2196 | 3385 | 3595 | 2825 | 2046 | 2451 | 2294 | 2127 | 30247 | 6.88\% |
| 6 |  | 2019 | 2846 | 2239 | 2568 | 2454 | 2372 | 2789 | 3065 | 2599 | 2160 | 2150 | 2642 | 2015 | 29899 | -1.15\% |
| 7 |  | 2020 | 2560 | 2548 | 1487 | 639 | 699 | 1248 | 2038 | 1987 | 1760 | 1791 | 1599 | 1640 | 19996 | -33.12\% |
| 8 |  | 2021 | 1969 | 1752 | 2169 | 1846 | 2037 | 2535 | 2855 | 2681 | 2349 | 2090 | 2000 | 2045 | 26328 | 31.67\% |
| 9 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 10 | AVON GROVE | 2016 | 11230 | 12395 | 12620 | 12241 | 11840 | 14923 | 16493 | 15707 | 12466 | 11651 | 10901 | 9955 | 152422 | -1.41\% |
| 11 |  | 2017 | 10090 | 9617 | 11285 | 10205 | 10693 | 13708 | 15089 | 13925 | 11352 | 11106 | 10354 | 8281 | 135705 | -10.97\% |
| 12 |  | 2018 | 9921 | 10844 | 11813 | 10590 | 10220 | 13313 | 16106 | 14095 | 11408 | 11291 | 10014 | 8830 | 138445 | 2.02\% |
| 13 |  | 2019 | 11857 | 11207 | 11573 | 11378 | 11424 | 13905 | 17138 | 14038 | 11252 | 11660 | 10449 | 9266 | 145147 | 4.84\% |
| 20 |  | 2020 | 11135 | 10859 | 6871 | 3501 | 3883 | 5782 | 10112 | 11755 | 11506 | 11159 | 9910 | 10085 | 106558 | -26.59\% |
| 21 |  | 2021 | 10876 | 10119 | 11212 | 10167 | 10057 | 12494 | 14186 | 13134 | 11359 | 10858 | 10703 | 9621 | 134786 | 26.49\% |
| 24 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 25 | CCL/HANKIN | 2016 | 139036 | 137550 | 143223 | 136492 | 133730 | 161273 | 167029 | 159409 | 131729 | 129112 | 126027 | 120119 | 1684729 | -1.88\% |
| 26 |  | 2017 | 132202 | 123260 | 144753 | 129706 | 129062 | 149185 | 160461 | 151917 | 127112 | 127719 | 122498 | 110904 | 1608779 | -4.51\% |
| 27 |  | 2018 | 126699 | 121709 | 138899 | 127420 | 123573 | 145591 | 162876 | 149438 | 127242 | 125674 | 119511 | 111398 | 1580030 | -1.79\% |
| 28 |  | 2019 | 131898 | 124255 | 135942 | 126009 | 123301 | 145315 | 161746 | 146273 | 126353 | 127487 \| | 119761 | 114852 | 1583192\| | 0.20\% |
| 29 |  | 2020 | 130294 | 129807 | 77499 | 28881 | 31522 | 51734 | 91143 | 107612 | 107968 | 112106 | 107540 | 113204 | 1089310 | -31.20\% |
| 30 |  | 2021 | 118865 | 109705 | 125117 | 112334 | 111801 | 130436 | 140068 | 138223 | 116701 | 116868 | 112933 | 106500 | 1439551 | 32.15\% |
| 31 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 32 | CHESTER SPRINGS | 2016 | 2203 | 2567 | 2520 | 2118 | 2454 | 3116 | 3701 | 3334 | 2543 | 2664 | 2387 | 2394 | 32001 | 0.22\% |
| 33 |  | 2017 | 3173 | 3094 | 3533 | 3272 | 3242 | 3490 | 4327 | 4045 | 3317 | 3566 | 3325 | 2861 | 41245 | 28.89\% |
| 34 |  | 2018 | 3097 | 2912 | 3760 | 3388 | 2996 | 3692 | 4721 | 4088 | 3002 | 3138 | 2919 | 2867 | 40580 | -1.61\% |
| 35 |  | 2019 | 3628 | 3444 | 3634 | 3328 | 3121 | 4089 | 5216 | 4611 | 3753 | 3839 | 3723 | 3232 | 45618 | 12.41\% |
| 36 |  | 2020 | 4369 | 4371 | 3094 | 2337 | 2550 | 3294 | 4988 | 4790 | 4350 | 4178 | 3948 | 4000 | 46269 | 1.43\% |
| 37 |  | 2021 | 3609 | 3465 | 4256 | 3630 | 3854 | 4291 | 4774 | 4792 | 4047 | 4086 | 3918 | 3841 | 48563 | 4.96\% |
| 38 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 39 | COATESVILLE | 2016 | 4554 | 5014 | 4918 | 4741 | 4801 | 6150 | 6503 | 5580 | 4301 | 4513 | 4051 | 3211 | 58337 | -0.52\% |
| 40 |  | 2017 | 4404 | 4365 | 4803 | 4592 | 4109 | 5272 | 5309 | 4937 | 4097 | 4016 | 3645 | 3147 | 52696 | -9.67\% |
| 41 |  | 2018 | 3751 | 3337 | 3769 | 3930 | 3955 | 5007 | 5175 | 4241 | 3376 | 3825 | 3343 | 2985 | 46694 | -11.39\% |
| 42 |  | 2019 | 4038 | 3982 | 4098 | 4473 | 4281\| | 5350 | 6520 | 5004 | 4434 | 4848 | 4141 | 4222 | 55391 | 18.63\% |
| 43 |  | 2020 | 4939 | 4219 | 2131 | 488 | 527 | 1684 | 3377 | 3976 | 4303 | 5223 | 4214 | 3206 | 38287 | -30.88\% |
| 44 |  | 2021 | 4622 | 4336 | 5155 | 4061 | 3323 | 4866 | 5477 | 4959 | 3890 | 4080 | 3677 | 3554 | 52000 | 35.82\% |
| 45 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 46 | DOWNINGTOWN | 2016 | 9496 | 9974 | 10915 | 10121 | 10094 | 13129 | 13571 | 13106 | 11466 | 10478 | 9477 | 8661 | 130488 | 4.28\% |
| 47 |  | 2017 | 13299 | 12880 | 14607 | 13148 | 14460 | 17606 | 18102 | 17316 | 15036 | 15685 | 14082 | 11990 | 178211 | 36.57\% |
| 48 |  | 2018 | 12705 | 12259 | 14176 | 13312 | 13709 | 17203 | 18394 | 17109 | 14778 | 14552 | 13931 | 11328 | 173456 | -2.67\% |
| 49 |  | 2019 | 14002 | 13202 | 14228 | 13512 | 13545 | 16894 | 19723 | 17222 | 14850 | 14598 | 13696 | 12343 | 177815 | 2.51\% |
| 50 |  | 2020 | 15073 | 14706 | 8018 | 2653 | 2893 | 4991 | 7501 | 7387 | 8084 | 8770 | 7937 | 6744 | 94757 | -46.71\% |
| 51 |  | 2021 | 7402 | 6298 | 7548 | 9201 | 9936 | 14625 | 17044 | 16716 | 13476 | 12663 | 12961 | 11701 | 139571 | 47.29\% |
| 52 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 53 | EASTTOWN | 2016 | 22479 | 22349 | 23254 | 22167 | 21806 | 25686 | 25484 | 25373 | 21683 | 22410 | 20838 | 19285 | 272814 | -0.69\% |
| 54 |  | 2017 | 24754 | 23207 | 27535 | 23889 | 25082 | 28548 | 31446 | 30112 | 24984 | 25394 | 23027 | 21465 | 309443 | 13.43\% |
| 55 |  | 2018 | 27973 | 24084 | 28349 | 27487 | 27068 | 30526 | 33781 | 32462 | 28684 | 28684 | 26673 | 25587 | 341358 | 10.31\% |
| 56 |  | 2019 | 30566 | 28729 | 30529 | 29221 | 29231 | 33377 | 36995 | 33153 | 29586 | 29798 | 28005 | 27419 | 366609 | 7.40\% |
| 57 |  | 2020 | 31521 | 30967 | 24061 | 15699 | 17160 | 20736 | 27497 | 28951 | 27952 | 30489 | 28141 | 25249 | 308423 | -15.87\% |
| 58 |  | 2021 | 25139 | 22620 | 25200 | 27449 | 28850 | 33196 | 36343 | 35505 | 31274 | 28875 | 29470 | 29397 | 353318 | 14.56\% |
| 59 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 60 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 61 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 62 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


|  | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N | 0 | U |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 63 |  |  | January | February | March | April | May | June | July | August | September | October | November | December | Total |  |
| 64 | HONEY BROOK | 2016 | 6287 | 6814 | 6367 | 6110 | 5635 | 7358 | 8355 | 7179 | 5674 | 5948 | 5600 | 5399 | 76726 | 6.85\% |
| 65 |  | 2017 | 5265 | 5706 | 5935 | 5705 | 5862 | 6152 | 6945 | 6306 | 5129 | 4974 | 5298 | 4607 | 67884 | -11.52\% |
| 66 |  | 2018 | 5416 | 5298 | 6292 | 5851 | 5389 | 6327 | 7555 | 6122 | 5504 | 5967 | 5720 | 5420 | 70861 | 4.39\% |
| 67 |  | 2019 | 6051 | 6068 | 5853 | 5821 | 5518 | 6650 | 7552 | 6507 | 5270 | 5969 | 5802 | 4884 | 71945 | 1.53\% |
| 68 |  | 2020 | 5559 | 6278 | 3395 | 561 | 554 | 1696 | 4068 | 4717 | 4838 | 4579 | 3697 | 3096 | 43038 | -40.18\% |
| 69 |  | 2021 | 4810 | 4502 | 5955 | 5079 | 4984 | 5597 | 6829 | 6303 | 5774 | 5589 | 5399 | 5147 | 65968 | 53.28\% |
| 70 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 71 | KENNETT | 2016 | 13854 | 13535 | 14864 | 13971 | 13968 | 18430 | 19464 | 19299 | 14195 | 13873 | 13564 | 12173 | 181190 | 1.52\% |
| 72 |  | 2017 | 15918 | 14231 | 16467 | 15153 | 15184 | 17888 | 20029 | 19076 | 14579 | 15061 | 14573 | 13371 | 191530 | 5.71\% |
| 73 |  | 2018 | 13977 | 13147 | 15378 | 13999 | 14772 | 17625 | 20430 | 19251 | 14658 | 15465 | 14189 | 13277 | 186168 | -2.80\% |
| 74 |  | 2019 | 13948 | 12581 | 14144 | 13752 | 13691 | 16360 | 20071 | 16926 | 13556 | 14258 | 13490 | 12777 | 175554 | -5.70\% |
| 75 |  | 2020 | 14354 | 14084 | 10648 | 5252 | 5702 | 7342 | 11411 | 14181 | 13638 | 13960 | 13553 | 14245 | 138370 | -21.18\% |
| 76 |  | 2021 | 14992 | 14298 | 16792 | 15184 | 15477 | 18035 | 19121 | 17574 | 14429 | 14519 | 14061 | 13276 | 187758 | 35.69\% |
| 77 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 78 | MALVERN | 2016 | 8257 | 8723 | 9046 | 8124 | 7833 | 10528 | 10944 | 10444 | 8047 | 7906 | 7762 | 6456 | 104070 | -21.74\% |
| 79 |  | 2017 | 6452 | 6243 | 7431 | 6574 | 6880 | 8467 | 9505 | 8950 | 7172 | 7416 | 6853 | 5934 | 87877 | -15.56\% |
| 80 |  | 2018 | 6405 | 6096 | 6715 | 6137 | 6318 | 8353 | 10024 | 9158 | 6619 | 7166 | 6367 | 6077 | 85435 | -2.78\% |
| 81 |  | 2019 | 6959 | 6470 | 7080 | 6435 | 6482 | 7957 | 9783 | 8479 | 6384 | 6491 | 6042 | 5679 | 84241 | -1.40\% |
| 82 |  | 2020 | 6449 | 6412 | 3699 | 1230 | 1343 | 2339 | 3847 | 3699 | 3754 | 4137 | 3793 | 3563 | 44265 | -47.45\% |
| 83 |  | 2021 | 4855 | 4636 | 5337 | 4804 | 4953 | 7123 | 8306 | 7705 | 6238 | 6562 | 6355 | 6007 | 72881 | 64.65\% |
| 84 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 85 | OXFORD | 2016 | 10101 | 9930 | 10175 | 9071 | 9616 | 12459 | 12477 | 12216 | 9867 | 9749 | 9465 | 8234 | 123360 | -2.39\% |
| 86 |  | 2017 | 9356 | 8425 | 9962 | 8779 | 9080 | 11236 | 12124 | 11406 | 9762 | 9852 | 9314 | 7820 | 117116 | -5.06\% |
| 87 |  | 2018 | 8922 | 8768 | 9747 | 9779 | 9012 | 11180 | 12117 | 11964 | 9870 | 10368 | 9255 | 7781 | 118763 | 1.41\% |
| 88 |  | 2019 | 10087 | 8920 | 10355 | 10203 | 9516 | 10613 | 12359 | 11274 | 9283 | 9813 | 9103 | 8228 | 119754 | 0.83\% |
| 89 |  | 2020 | 9446 | 9737 | 6129 | 2253 | 2450 | 4104 | 8388 | 9343 | 9057 | 9615 | 8511 | 8942 | 87975 | -26.54\% |
| 90 |  | 2021 | 8943 | 8743 | 10187 | 8422 | 8052 | 10022 | 11649 | 11732 | 9322 | 9227 | 8956 | 8667 | 104979 | 19.33\% |
| 91 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 92 | PARKESBURG | 2016 | 5063 | 5352 | 6117 | 5356 | 4525 | 6188 | 6123 | 5858 | 5174 | 4711 | 5229 | 4833 | 64529 | -6.00\% |
| 93 |  | 2017 | 4574 | 4094 | 5461 | 4865 | 4611 | 5523 | 4925 | 4994 | 4623 | 4995 | 4837 | 4262 | 57764 | -10.48 |
| 94 |  | 2018 | 4365 | 4671 | 4750 | 5011 | 3994 | 4958 | 5472 | 5044 | 4194 | 4946 | 4731 | 4022 | 56158 | -2.78\% |
| 95 |  | 2019 | 4805 | 4558 | 4712 | 4310 | 3442 | 4283 | 5178 | 4224 | 3946 | 4835 | 4636 | 4592 | 53521 | -4.70\% |
| 96 |  | 2020 | 4984 | 4685 | 2773 | 386 | 341 | 1520 | 3465 | 3762 | 4051 | 4486 | 4349 | 4464 | 39266 | -26.63\% |
| 97 |  | 2021 | 3712 | 3592 | 4541 | 3540 | 3527 | 4129 | 4215 | 3847 | 3506 | 3746 | 3492 | 3742 | 41877 | 6.65\% |
| 98 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 99 | PHOENIXVILLE | 2016 | 18142 | 17905 | 18874 | 18431 | 17577 | 22324 | 25259 | 23675 | 18234 | 17233 | 17936 | 15728 | 231318 | -4.48\% |
| 100 |  | 2017 | 16863 | 15638 | 17989 | 16775 | 16883 | 20432 | 23422 | 21426 | 16406 | 16913 | 16482 | 14150 | 213379 | -7.76 |
| 101 |  | 2018 | 16378 | 15456 | 18147 | 17387 | 17182 | 21454 | 24052 | 21636 | 17349 | 18362 \| | 17113 | 14747 | 219263 | 2.77\% |
| 102 |  | 2019 | 18264 | 16664 | 17865 | 17693 | 16611 | 20239 | 24236 | 21452 | 17445 | 17899 | 16604 | 15078 | 220050 | 0.36\% |
| 103 |  | 2020 | 17764 | 16994 | 10396 | 4091 | 4473 | 6806 | 10460 | 10489 | 10356 | 10627 | 9706 | 9926 | 122088 | -44.52\% |
| 104 |  | 2021 | 11449 | 10373 | 11464 | 9850 | 10516 | 15431 | 18997 | 18858 | 15931 | 15888 | 15691 | 15045 | 169493 | 38.83\% |
| 105 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 106 | SPRING CITY | 2016 | 3371 | 3409 | 3770 | 3182 | 3153 | 4456 | 4443 | 4637 | 3583 | 3515 | 3166 | 3136 | 43821 | -4.28\% |
| 107 |  | 2017 | 3376 | 2977 | 3149 | 3244 | 2855 | 4285 | 4370 | 4329 | 3281 | 3493 | 3062 | 2484 | 40905 | -6.65 |
| 108 |  | 2018 | 2772 | 2887 | 3401 | 2923 | 3007 | 4212 | 4618 | 4166 | 3163 | 3102 | 2704 | 2318 | 39273 | -3.99\% |
| 115 |  | 2019 | 2948 | 2858 | 3144 | 2892 | 3184 | 3971 | 4980 | 3791 | 2666 | 2734 | 2551 | 2171 | 37890 | -3.52\% |
| 116 |  | 2020 | 2908 | 2946 | 1715 | 471 | 518 | 1011 | 2123 | 2627 | 2299 | 2235 | 2181 | 1636 | 22670 | -40.17\% |
| 117 |  | 2021 | 1571 | 1347 | 1478 | 1627 | 1914 | 2374 | 2685 | 3191 | 2626 | 2160 | 2251 | 2048 | 25272 | 11.48\% |
| 118 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 119 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 120 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 121 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 122 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


|  | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N | 0 | U |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 123 |  |  | January | February | March | April | May | June | July | August | September | October | November | December | Total |  |
| 124 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 127 | TREDYFFRIN/PAOLI | 2016 | 29112 | 29095 | 30008 | 29071 | 28985 | 33163 | 36592 | 34309 | 29413 | 29917 | 28226 | 28149 | 366040 | 6.34\% |
| 128 |  | 2017 | 30829 | 28503 | 32762 | 30000 | 29348 | 34212 | 36846 | 34562 | 28763 | 29743 | 28788 | 26777 | 371133 | 1.39\% |
| 129 |  | 2018 | 30450 | 29542 | 33492 | 30027 | 29914 | 34180 | 37196 | 34597 | 30110 | 30224 | 29301 | 27796 | 376829 | 1.53\% |
| 130 |  | 2019 | 32444 | 30670 | 33220 | 31319 | 29629 | 32899 | 36563 | 35057 | 31093 | 31583 | 29979 | 29330 | 383786 | 1.85\% |
| 131 |  | 2020 | 32884 | 33602 | 20374 | 8202 | 8923 | 13557 | 22464 | 25710 | 25925 | 25290 | 22762 | 19922 | 259615 | -32.35\% |
| 132 |  | 2021 | 20659 | 18421 | 24680 | 24230 | 24718 | 29178 | 32707 | 31704 | 24807 | 26929 | 26285 | 26682 | 311000 | 19.79\% |
| 133 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 134 | WEST CHESTER | 2016 | 12766 | 12923 | 13203 | 12582 | 12230 | 15853 | 16431 | 16343 | 12526 | 11858 | 11289 | 10335 | 158339 | -4.16\% |
| 135 |  | 2017 | 12278 | 11849 | 13801 | 12686 | 12660 | 16059 | 17776 | 15914 | 12811 | 12521 | 12869 | 9965 | 161189 | 1.80\% |
| 136 |  | 2018 | 12105 | 11439 | 13480 | 12807 | 12309 | 14938 | 17168 | 15807 | 12913 | 13138 | 12141 | 10995 | 159240 | -1.21\% |
| 137 |  | 2019 | 12868 | 11891 | 13036 | 12488 | 11819 | 14638 | 16878 | 15584 | 12550 | 13173 | 12712 | 11355 | 158992 | -0.16\% |
| 138 |  | 2020 | 11457 | 12587 | 7371 | 3021 | 3348 | 5536 | 11246 | 11762 | 11375 | 11832 | 9848 | 8277 | 107660 | -32.29\% |
| 139 |  | 2021 | 8743 | 8694 | 10721 | 10200 | 10402 | 13546 | 14644 | 13624 | 11691 | 11097 | 11185 | 10304 | 134851 | 25.26\% |
| 140 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 141 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 142 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 143 |  |  | January | February | March | April | May | June | July | August | September | October | November | December | Total |  |
| 144 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 145 | System | 2009 | 314514 | 316598 | 351000 | 330124 | 313584 | 393702 | 438914 | 395383 | 336133 | 332569 | 318368 | 286320 | 4127209 |  |
| 146 |  | 2010 | 325911 | 314476 | 365487 | 314192 | 307260 | 384072 | 430039 | 406160 | 330681 | 322851 | 325194 | 276392 | 4102715 |  |
| 147 |  | 2011 | 321538 | 312861 | 355908 | 319915 | 309108 | 386003 | 411359 | 405555 | 327730 | 316272 | 318126 | 287588 | 4071963 |  |
| 148 |  | 2012 | 331201 | 327004 | 351807 | 319127 | 307838 | 383042 | 421728 | 376945 | 303187 | 312090 | 312984 | 271283 | 4018236 |  |
| 149 |  | 2013 | 322760 | 310288 | 335590 | 312997 | 308489 | 366229 | 433261 | 379949 \| | 303346 | 316223 | 298777 | 269065 | 3956974 |  |
| 150 |  | 2014 | 303205 | 282462 | 330326 | 299557 | 296856 | 347702 | 411539 | 361843 | 317450 | 294446 | 285698 | 274294 | 3805378 |  |
| 151 |  | 2015 | 309020 | 291129 | 317277 | 289670 | 278038 | 361649 | 394319 | 361008 | 303319 | 299507 | 287243 | 271629 | 3763808 | -1.09\% |
| 152 |  | 2016 | 297683 | 299386 | 311959 | 295526 | 290048 | 358040 | 375734 | 359101 | 293046 | 288026 | 278320 | 260038 | 3706907 | -1.51\% |
| 153 |  | 2017 | 294812 | 276103 | 322125 | 291011 | 292474 | 344982 | 373740 | 351907 | 290713 | 294512 | 281047 | 249729 | 3663155 | -1.18\% |
| 154 |  | 2018 | 287218 | 274771 | 314580 | 292360 | 285564 | 341944 | 383280 | 352003 \| | 294916 | 298353 | 280206 | 257555 | 3662750 | -0.01\% |
| 155 |  | 2019 | 307209 | 287738 | 311981 | 295288 | 287167 | 339329 | 388003 | 346194 | 294581 | 301135 | 283336 | 267443 | 3709404 \| | 1.27\% |
| 156 |  | 2020 | 305696 | 304802 | 189661 | 79665 | 86886 | 133380 | 224128 | 252748 | 251216 | 260477 | 241689 | 238199 | 2568547 | -30.76\% |
| 157 |  | 2021 | 252216 | 232901 | 271812 | 251624 | 254401 | 307878 | 339900 | 330548 | 277420 | 275237 | 269337 | 257577 | 3320851 | 29.29\% |
| 158 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 159 | 2010 to 2009 | 2010<2009 | 3.62\% | -0.68\% | 4.12\% | -4.83\% | -2.02\% | -2.45\% | -2.03\% | 2.72\% | -1.63\% | -2.91\% | 2.14\% | -3.47\% | -0.60\% |  |
| 160 | 2011 to 2010 | 2011<2010 | -1.35\% | -0.52\% | -2.62\% | 1.83\% | 0.60\% | 1.00\% | -4.35\% | -0.15\% | -0.89\% | -1.00\% | -2.17\% | 0.41\% | -0.75\% |  |
| 161 | 2012 to 2011 | 2012<2011 | 3.01\% | 4.52\% | -4.15\% | -0.25\% | -0.41\% | -0.77\% | 2.52\% | -7.05\% | -7.49\% | -1.32\% | -1.62\% | -5.67\% | -1.32\% |  |
| 162 | 2013 to 2012 | 2013<2012 | -2.55\% | -5.11\% | -4.61\% | -1.92\% | 0.21\% | -4.39\% | 2.74\% | 0.80\% | 0.05\% | 1.21\% | -4.55\% | -0.82\% | -1.52\% |  |
| 163 | 2014 to 2013 | 2014<2013 | -6.06\% | -8.97\% | -1.57\% | -4.29\% | -3.77\% | -5.06\% | -5.01\% | -4.77 | 4.65 | -6.89\% | -4.38\% | 1.94\% | -3.83\% |  |
| 164 | 2015 to 2014 | 2015<2014 | 1.92\% | 3.07\% | -3.95\% | -3.30\% | -6.34\% | 4.01\% | -4.18\% | -0.23\% | -4.45\% | 1.72\% | 0.54\% | -0.97\% | -1.09\% |  |
| 165 | 2016 to 2015 | 2016<2015 | -3.67\% | 2.84\% | -1.68\% | 2.02\% | 4.32\% | -0.99\% | -4.71\% | -0.53\% | -3.39\% | -3.83\% | -3.11\% | -4.27\% | -1.51\% |  |
| 166 | 2017 to 2016 | 2017<2016 | -0.96\% | -7.78\% | 3.26\% | -1.53\% | 0.84\% | -3.65\% | -0.54\% | -2.00\% | -0.80\% | 2.25\% | 0.98\% | -3.96\% | -1.18\% |  |
| 167 | 2018 to 2017 | 2018<2017 | -2.58\% | -0.48\% | -2.34\% | 0.46\% | -2.36\% | -0.88\% | 2.55\% | 0.00\% | 1.45\% | 1.30\% | -0.30\% | 3.13\% | -0.01\% |  |
| 168 | 2019 to 2018 | 2019<2018 | 6.96\% | 4.72\% | -0.83\% | 1.01\% | 0.56\% | -0.76\% | 1.23\% | -0.17\% | -0.12\% | 0.93\% | 1.10\% | 3.83\% | 1.27\% |  |
| 169 | 2020 to 2019 | 2020<2019 | -0.49\% | 5.93\% | -39.21\% | -73.02\% | -69.74\% | -60.69\% | -42.24\% | -27.00\% | -14.72\% | -13.50\% | -14.70\% | -10.93\% | -30.76\% |  |
| 170 | 2021 to 2020 | 2021/2020 | -17.50\% | -23.59\% | 43.31\% | 215.85\% | 192.79\% | 130.83\% | 51.65\% | 30.78\% | 10.43\% | 5.67\% | 11.44\% | 8.14\% | 29.29\% |  |
| 171 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 172 | YTD 2020 |  | 305696 | 304802 | 189661 | 79665 | 86886 | 133380 | 224128 | 252748 | 251216 | 260477 | 241689 | 238199 | 2568547 |  |
| 173 | YTD2021 |  | 252216 | 232901 | 271812 | 251624 | 254401 | 307878 | 339900 | 330548 | 277420 | 275237 | 269337 | 257577 | 3320851 | 29.29\% |



| OverDrive Percentage Distribution 2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Library | Percentage | January | February | March | April | May | June | July | August | Sept | October | Nov | Dec | Total |
| TOTAL |  | 80781 | 74160 | 80475 | 73476 | 75495 | 74908 | 79305 | 79118 | 71318 | 72303 | 71207 | 74147 |  |
| Atglen | 1.05\% | 849 | 779 | 845 | 772 | 793 | 787 | 833 | 831 | 749 | 760 | 748 | 779 | 9526 |
| Avon Grove | 3.92\% | 3167 | 2908 | 3155 | 2881 | 2960 | 2937 | 3109 | 3102 | 2796 | 2835 | 2792 | 2907 | 35548 |
| Chester County/HH | 35.63\% | 28783 | 26423 | 28674 | 26180 | 26899 | 26690 | 28257 | 28190 | 25411 | 25762 | 25372 | 26419 | 323060 |
| Chester Springs | 2.58\% | 2085 | 1914 | 2077 | 1896 | 1948 | 1933 | 2047 | 2042 | 1841 | 1866 | 1838 | 1913 | 23399 |
| Coatesville | 1.09\% | 881 | 809 | 878 | 801 | 823 | 817 | 865 | 863 | 778 | 789 | 777 | 809 | 9889 |
| Downingtown | 3.03\% | 2448 | 2248 | 2439 | 2227 | 2288 | 2270 | 2403 | 2398 | 2161 | 2191 | 2158 | 2247 | 27479 |
| Easttown | 18.75\% | 15147 | 13905 | 15090 | 13777 | 14156 | 14046 | 14870 | 14835 | 13373 | 13557 | 13351 | 13903 | 170010 |
| HoneyBrook | 0.63\% | 509 | 468 | 507 | 463 | 476 | 472 | 500 | 499 | 450 | 456 | 449 | 468 | 5718 |
| Kennett | 7.48\% | 6043 | 5548 | 6020 | 5496 | 5648 | 5603 | 5933 | 5919 | 5335 | 5409 | 5327 | 5547 | 67826 |
| Malvern | 2.06\% | 1665 | 1528 | 1658 | 1514 | 1556 | 1544 | 1634 | 1630 | 1470 | 1490 | 1467 | 1528 | 18684 |
| Oxford | 2.68\% | 2166 | 1988 | 2157 | 1970 | 2024 | 2008 | 2126 | 2121 | 1912 | 1938 | 1909 | 1988 | 24305 |
| Parkesburg | 0.36\% | 291 | 267 | 290 | 265 | 272 | 270 | 286 | 285 | 257 | 261 | 257 | 267 | 3270 |
| Phoenixville | 6.09\% | 4920 | 4517 | 4901 | 4475 | 4598 | 4562 | 4830 | 4819 | 4344 | 4403 | 4337 | 4516 | 55223 |
| Spring City | 0.50\% | 404 | 371 | 403 | 368 | 378 | 375 | 397 | 396 | 357 | 362 | 356 | 371 | 4539 |
| Tredyffrin/Paoli | 10.59\% | 8555 | 7854 | 8523 | 7782 | 7995 | 7934 | 8399 | 8379 | 7553 | 7657 | 7541 | 7853 | 96025 |
| West Chester | 3.55\% | 2868 | 2633 | 2858 | 2609 | 2681 | 2660 | 2816 | 2809 | 2531 | 2567 | 2528 | 2632 | 32193 |
| Total | 100.0\% | 80781 | 74160 | 80475 | 73476 | 75495 | 74908 | 79305 | 79118 | 71318 | 72303 | 71207 | 74147 | 906693 |


|  | A | B | C | D | E | F | G | H | । | J | K | L | M | N | Q | R | S | T | U |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Computer Usage 2021 (Sessions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 2021 YTD | 2020 Annual | 2019 Annual | 2018 Annual | 2017 Annual |
| 3 |  | January | February | March | April | May | June | July | August | September | October | November | December | Total | Percentage | Percentage | Percentage | Percentage | Percentage |
| 4 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 5 | Atglen | 91 | 73 | 92 | 60 | 58 | 85 | 104 | 118 | 94 | 94 | 90 | 96 | 1055 | 0.77\% | 1.49\% | 0.78\% | 1.99\% | 1.40\% |
| 6 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 7 | Avon Grove | 514 | 398 | 585 | 537 | 465 | 503 | 493 | 549 | 602 | 603 | 536 | 810 | 6595 | 4.80\% | 4.06\% | 2.93\% | 2.00\% | 1.85\% |
| 8 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 9 | Chester County | 2002 | 1763 | 2791 | 2910 | 3017 | 3906 | 4402 | 4605 | 3981 | 4224 | 3764 | 4576 | 41941 | 30.54\% | 25.28\% | 25.39\% | 31.22\% | 31.81\% |
| 10 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 11 | Chester Springs | 54 | 53 | 120 | 132 | 121 | 142 | 114 | 115 | 119 | 144 | 128 | 271 | 1513 | 1.10\% | 0.75\% | 0.54\% | 1.74\% | 0.90\% |
| 12 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 13 | Coatesville | 630 | 467 | 781 | 646 | 802 | 774 | 893 | 910 | 805 | 942 | 748 | 1552 | 9950 | 7.25\% | 6.78\% | 6.94\% | 4.59\% | 5.40\% |
| 14 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 15 | Downingtown | 57 | 34 | 76 | 201 | 162 | 448 | 666 | 520 | 483 | 482 | 446 | 728 | 4303 | 3.13\% | 3.26\% | 4.63\% | 2.64\% | 2.50\% |
| 16 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 17 | Eastown | 275 | 203 | 259 | 445 | 498 | 854 | 1151 | 1073 | 891 | 960 | 1000 | 1527 | 9136 | 6.65\% | 9.31\% | 9.77\% | 10.75\% | 9.31\% |
| 18 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 19 | Hankin | 650 | 531 | 864 | 841 | 817 | 1040 | 1107 | 1066 | 963 | 1010 | 1046 | 1523 | 11458 | 8.34\% | 7.69\% | 5.90\% | 9.04\% | 9.19\% |
| 20 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 21 | Honey Brook | 162 | 99 | 160 | 199 | 196 | 160 | 222 | 221 | 206 | 258 | 243 | 289 | 2415 | 1.76\% | 1.42\% | 1.00\% | 1.25\% | 1.33\% |
| 22 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 23 | Kennett | 546 | 446 | 590 | 561 | 614 | 687 | 666 | 680 | 625 | 669 | 651 | 1389 | 8124 | 5.92\% | 5.35\% | 5.07\% | 4.57\% | 5.18\% |
| 24 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 25 | Malvern | 49 | 44 | 50 | 73 | 111 | 261 | 326 | 334 | 261 | 298 | 297 | 616 | 2720 | 1.98\% | 2.11\% | 2.38\% | 2.06\% | 2.10\% |
| 26 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 27 | Oxford | 323 | 260 | 431 | 375 | 352 | 453 | 483 | 498 | 457 | 468 | 556 | 712 | 5368 | 3.91\% | 3.66\% | 3.39\% | 2.28\% | 2.64\% |
| 28 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 29 | Paoli | 166 | 168 | 158 | 148 | 158 | 146 | 220 | 215 | 238 | 294 | 281 | 668 | 2860 | 2.08\% | 3.36\% | 3.07\% | 2.55\% | 2.58\% |
| 30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 31 | Parkesburg | 217 | 226 | 313 | 318 | 315 | 399 | 380 | 377 | 299 | 398 | 292 | 444 | 3978 | 2.90\% | 2.14\% | 1.40\% | 0.74\% | 1.14\% |
| 32 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 33 | Phoenixville | 339 | 263 | 422 | 404 | 448 | 584 | 782 | 815 | 751 | 921 | 839 | 1206 | 7774 | 5.66\% | 6.35\% | 7.55\% | 6.96\% | 6.47\% |
| 34 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 35 | Spring City | 63 | 60 | 93 | 157 | 191 | 206 | 291 | 354 | 307 | 303 | 238 | 376 | 2639 | 1.92\% | 1.72\% | 1.73\% | 1.25\% | 1.42\% |
| 36 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 37 | Tredyffrin | 166 | 142 | 400 | 485 | 558 | 778 | 988 | 1102 | 726 | 952 | 1058 | 1434 | 8789 | 6.40\% | 10.60\% | 13.33\% | 10.57\% | 11.04\% |
| 38 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 39 | West Chester | 247 | 192 | 243 | 285 | 409 | 709 | 715 | 763 | 668 | 639 | 645 | 1195 | 6710 | 4.89\% | 4.66\% | 4.20\% | 3.80\% | 3.74\% |
| 40 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 41 | system | 6551 | 5422 | 8428 | 8777 | 9292 | 12135 | 14003 | 14315 | 12476 | 13659 | 12858 | 19412 | 137328 | 100.00\% | 100.00\% | 100.00\% | 100.00\% | 100.00\% |
| 42 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 43 | Note: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 44 | 2017 and 2018 b | sed on minu |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 45 | 2019 and 2020 b | sed on sessi |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 46 | 2020 reflects Civ | closures |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


| December 2021 Computer Usage (Sessions) |  |
| :--- | ---: | ---: | ---: |
| Envisionware | Wireless | Total



| Door Count Comparisons 2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | January | February | March | April | May | June | July | August | September | October | November | December | Total | vs Prior year |
| Atglen |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 1556 | 1506 | 1714 | 1702 | 2010 | 2977 | 3261 | 2485 | 1884 | 1893 | 1656 | 1298 | 23942 | 5.84\% |
| 2019 | 1753 | 1501 | 1761 | 1781 | 1792 | 2476 | 2652 | 1847 | 1639 | 1714 | 1460 | 1347 | 21723 | -9.27\% |
| 2020 | 1450 | 1517 | 698 | 22 | 24 | 436 | 573 | 617 | 734 | 662 | 589 | 524 | 7846 | -63.88\% |
| 2021 | 491 | 511 | 791 | 958 | 961 | 1540 | 1612 | 1389 | 1148 | 1132 | 947 | 1061 | 12541 | 59.84\% |
| Avon Grove |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 7065 | 7973 | 9237 | 8805 | 9115 | 10718 | 13116 | 11713 | 8338 | 8966 | 7651 | 6311 | 109008 | 1.32\% |
| 2019 | 7602 | 6680 | 8233 | 9043 | 8509 | 10881 | 12812 | 10576 | 8155 | 9165 | 7812 | 5882 | 105350 | -3.36\% |
| 2020 | 7776 | 7963 | 3985 | 83 | 68 | 2231 | 3792 | 4185 | 4401 | 4694 | 3985 | 3560 | 46723 | -55.65\% |
| 2021 | 4030 | 3576 | 4878 | 4554 | 4679 | 5838 | 6838 | 6074 | 5123 | 5096 | 5615 | 4694 | 60995 | 30.55\% |
| Chester County |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 34479 | 36748 | 37918 | 38170 | 35526 | 42083 | 47453 | 43422 | 35524 | 35968 | 32698 | 32324 | 452313 | -1.62\% |
| 2019 | 36441 | 34793 | 38496 | 36405 | 33223 | 40524 | 46845 | 42052 | 33777 | 34142 | 31804 | 30102 | 438604 | -3.03\% |
| 2020 | 34107 | 35364 | 15169 | 254 | 265 | 3289 | 8054 | 21504 | 22842 | 25025 | 21321 | 15766 | 202960 | -53.73\% |
| 2021 | 16597 | 15043 | 18047 | 15737 | 16300 | 21393 | 23329 | 22932 | 18370 | 19542 | 17976 | 16062 | 221328 | 9.05\% |
| Chester Springs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 1387 | 1356 | 1597 | 1430 | 1556 | 1987 | 2863 | 1942 | 1538 | 1601 | 1468 | 1418 | 20143 | -6.77\% |
| 2019 | 1651 | 1727 | 1868 | 1868 | 1716 | 2442 | 3246 | 2375 | 1844 | 1761 | 1774 | 1667 | 23939 | 18.85\% |
| 2020 | 1741 | 1654 | 877 | 71 | 93 | 742 | 1132 | 1010 | 950 | 944 | 750 | 662 | 10626 | -55.61\% |
| 2021 | 709 | 621 | 947 | 977 | 1523 | 1574 | 1486 | 1761 | 1151 | 1520 | 1236 | 1079 | 14584 | 37.25\% |
| Coatesville |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 5023 | 5379 | 5586 | 6378 | 6788 | 7606 | 7345 | 6513 | 5053 | 5956 | 4697 | 4386 | 70710 | -2.25\% |
| 2019 | 5871 | 4975 | 5900 | 6842 | 6519 | 6747 | 7080 | 6326 | 5669 | 6692 | 4961 | 4558 | 72140 | 2.02\% |
| 2020 | 5219 | 5081 | 2418 | 17 | 49 | 347 | 164 | 725 | 1106 | 1236 | 836 | 747 | 17945 | -75.12\% |
| 2021 | 792 | 719 | 1509 | 1886 | 2040 | 2549 | 3064 | 3087 | 2233 | 2633 | 2423 | 2507 | 25442 | 41.78\% |
| Downingtown |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 7674 | 8804 | 10167 | 9050 | 8978 | 11910 | 11835 | 11625 | 9209 | 10599 | 7710 | 6745 | 114306 | 6.86\% |
| 2019 | 8156 | 8387 | 10301 | 9235 | 9048 | 12016 | 12990 | 12643 | 10605 | 10753 | 8408 | 6866 | 119408 | 4.46\% |
| 2020 | 8490 | 9006 | 4311 | 138 | 168 | 1491 | 1720 | 2017 | 1999 | 1767 | 3406 | 2702 | 37215 | -68.83\% |
| 2021 | 2911 | 2371 | 3359 | 3635 | 4280 | 6872 | 7584 | 7747 | 6984 | 7875 | 5689 | 5210 | 64517 | 73.36\% |
| Easttown |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 11915 | 11789 | 11678 | 13061 | 13220 | 14805 | 14834 | 14222 | 13339 | 14562 | 11832 | 10429 | 155686 | -4.72\% |
| 2019 | 12439 | 11485 | 13310 | 13558 | 13829 | 14537 | 15356 | 13433 | 12802 | 13910 | 12317 | 10051 | 157027 | 0.86\% |
| 2020 | 12480 | 12562 | 5830 | 70 | 371 | 1410 | 3979 | 5287 | 5392 | 7891 | 6905 | 25 | 62202 | -60.39\% |
| 2021 | 18 | 62 | 551 | 3796 | 3221 | 4285 | 5703 | 6775 | 6178 | 8576 | 8981 | 5190 | 53336 | -14.25\% |
| Hankin |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 10146 | 9886 | 11194 | 11545 | 10524 | 12507 | 13089 | 12738 | 10438 | 11193 | 9866 | 8216 | 131342 | -3.66\% |
| 2019 | 10042 | 9149 | 11089 | 10582 | 9997 | 11644 | 12887 | 11313 | 9984 | 10691 | 9129 | 8289 | 124796 | -4.98\% |
| 2020 | 9971 | 9966 | 5008 | 166 | 185 | 1536 | 3290 | 4437 | 4700 | 9464 | 4572 | 4466 | 57761 | -53.72\% |
| 2021 | 4801 | 4377 | 5772 | 5316 | 5130 | 6854 | 7561 | 7528 | 5926 | 6217 | 5953 | 5559 | 70994 | 22.91\% |
| Honey Brook |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 2391 | 2419 | 2424 | 2842 | 2751 | 3072 | 3428 | 3292 | 2787 | 2971 | 2440 | 2047 | 32864 | -2.10\% |
| 2019 | 2439 | 2304 | 2505 | 2872 | 2664 | 3083 | 3494 | 3525 | 2683 | 2755 | 2428 | 2048 | 32800 | -0.19\% |
| 2020 | 2274 | 2421 | 1232 | 102 | 568 | 836 | 1517 | 1515 | 1570 | 1695 | 866 | 462 | 15058 | -54.09\% |
| 2021 | 831 | 715 | 1509 | 1587 | 1757 | 2212 | 2414 | 2279 | 2150 | 2171 | 1924 | 1800 | 21349 | 41.78\% |


| Kennett | January | February | March | April | May | June | July | August | September | October | November | December | Total | vs Prior year |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 7878 | 8236 | 8762 | 8530 | 9020 | 11481 | 13664 | 12159 | 8442 | 9643 | 7883 | 7135 | 112833 | -2.61\% |
| 2019 | 8481 | 7154 | 8644 | 8852 | 8895 | 11444 | 13892 | 10942 | 8113 | 9183 | 7771 | 7174 | 110545 | -2.03\% |
| 2020 | 7681 | 7649 | 4324 | 220 | 375 | 715 | 1250 | 1713 | 1621 | 1729 | 1365 | 1475 | 30117 | -72.76\% |
| 2021 | 1491 | 1356 | 3682 | 5455 | 5655 | 6811 | 7424 | 6797 | 5759 | 5943 | 5321 | 4862 | 60556 | 101.07\% |
| Malvern |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 4967 | 4696 | 5007 | 5313 | 5536 | 6260 | 8055 | 6727 | 4936 | 5190 | 4339 | 4730 | 65756 | -2.19\% |
| 2019 | 5353 | 4388 | 5033 | 5156 | 5194 | 5941 | 7619 | 6534 | 4938 | 5296 | 4453 | 4211 | 64116 | -2.49\% |
| 2020 | 5257 | 4896 | 2235 | 39 | 99 | 1506 | 2635 | 2077 | 2052 | 2301 | 2037 | 1760 | 26894 | -58.05\% |
| 2021 | 2298 | 1922 | 2608 | 2451 | 2308 | 3214 | 3635 | 3473 | 2947 | 3337 | 3007 | 2908 | 34108 | 26.82\% |
| Oxford |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 5267 | 4926 | 5222 | 5944 | 5688 | 7087 | 7279 | 7240 | 5837 | 6117 | 5356 | 4211 | 70174 | -4.52\% |
| 2019 | 5621 | 4677 | 5471 | 5737 | 5422 | 6375 | 6601 | 6704 | 6281 | 5943 | 4668 | 4211 | 67711 | -3.51\% |
| 2020 | 5131 | 4799 | 2347 | 49 | 121 | 1083 | 2442 | 2715 | 2917 | 6356 | 2717 | 2256 | 32933 | -51.36\% |
| 2021 | 2620 | 2356 | 3799 | 4000 | 3972 | 4186 | 4542 | 4623 | 3350 | 3867 | 3437 | 3275 | 44027 | 33.69\% |
| Paoli |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 3755 | 3905 | 4413 | 4380 | 4297 | 5198 | 4893 | 5407 | 4772 | 4238 | 4088 | 3725 | 53071 | -4.26\% |
| 2019 | 4454 | 4204 | 4714 | 4740 | 4496 | 4987 | 5356 | 5390 | 4422 | 4407 | 4505 | 3747 | 55422 | 4.43\% |
| 2020 | 4400 | 4168 | 2047 | 13 | 16 | 575 | 1185 | 1309 | 1302 | 1255 | 987 | 1275 | 18532 | -66.56\% |
| 2021 | 1266 | 1199 | 1224 | 1166 | 1248 | 1606 | 1882 | 1860 | 2029 | 2010 | 1839 | 1969 | 19298 | 4.13\% |
| Parkesburg |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 2258 | 2338 | 2555 | 2841 | 2634 | 3050 | 3356 | 3110 | 2506 | 2816 | 2230 | 2242 | 31936 | -7.71\% |
| 2019 | 2276 | 2137 | 2615 | 2917 | 2581 | 2791 | 3000 | 2810 | 2652 | 2727 | 1986 | 2254 | 30746 | -3.73\% |
| 2020 | 2377 | 2438 | 1302 | 93 | 79 | 984 | 1538 | 1549 | 1788 | 2229 | 1688 | 1699 | 17764 | -42.22\% |
| 2021 | 1661 | 1391 | 1962 | 1827 | 1891 | 2360 | 2288 | 2613 | 1987 | 2217 | 2138 | 1905 | 24240 | 36.46\% |
| Phoenixville |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 9481 | 9423 | 9837 | 11051 | 10676 | 12275 | 13452 | 13008 | 9735 | 11024 | 9467 | 7685 | 127114 | 2.13\% |
| 2019 | 9953 | 7836 | 9378 | 10604 | 10021 | 12086 | 14193 | 12998 | 10468 | 11377 | 10007 | 8222 | 127143 | 0.02\% |
| 2020 | 10317 | 10245 | 4783 | 61 | 56 | 1552 | 3245 | 2955 | 3031 | 3151 | 2790 | 2701 | 44887 | -64.70\% |
| 2021 | 2957 | 2353 | 3503 | 2884 | 2743 | 5577 | 6444 | 6271 | 5032 | 5754 | 5326 | 5034 | 53878 | 20.03\% |
| Spring City |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 2397 | 2374 | 2505 | 2490 | 2974 | 3406 | 4019 | 3592 | 2537 | 2885 | 3143 | 2526 | 34848 | -0.20\% |
| 2019 | 2253 | 2058 | 2409 | 2540 | 3003 | 2907 | 3862 | 3238 | 2534 | 2820 | 2711 | 2349 | 32684 | -6.21\% |
| 2020 | 2300 | 2519 | 1109 | 0 | 19 | 1081 | 1185 | 1181 | 1024 | 1311 | 1920 | 891 | 14540 | -55.51\% |
| 2021 | 775 | 681 | 1039 | 1451 | 1628 | 1304 | 1488 | 1854 | 1533 | 1518 | 1678 | 1544 | 16493 | 13.43\% |
| Tredyffrin |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 12824 | 12661 | 15134 | 13658 | 14044 | 17115 | 16880 | 15406 | 14091 | 13476 | 13107 | 11474 | 169870 | -2.89\% |
| 2019 | 12671 | 12415 | 14757 | 13718 | 12244 | 15606 | 15644 | 16964 | 15356 | 15463 | 14425 | 10985 | 170248 | 0.22\% |
| 2020 | 13769 | 13392 | 5674 | 34 | 138 | 876 | 2357 | 3590 | 3865 | 3752 | 3732 | 987 | 52166 | -69.36\% |
| 2021 | 1042 | 896 | 2830 | 3598 | 4363 | 5578 | 6463 | 6587 | 3930 | 5370 | 6391 | 5317 | 52365 | 0.38\% |
| West Chester |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2018 | 6749 | 6441 | 7141 | 7318 | 7753 | 9415 | 9580 | 9366 | 7453 | 7720 | 7750 | 5803 | 92489 | -5.51\% |
| 2019 | 6608 | 6059 | 7223 | 7384 | 7101 | 9146 | 9594 | 8770 | 7047 | 7758 | 7452 | 6231 | 90373 | -2.29\% |
| 2020 | 6095 | 6857 | 3082 | 70 | 89 | 2061 | 3887 | 4126 | 4179 | 4379 | 4625 | 2625 | 42075 | -53.44\% |
| 2021 | 2847 | 2712 | 3408 | 3413 | 3876 | 5310 | 5753 | 7346 | 4499 | 4364 | 4903 | 4667 | 53098 | 26.20\% |



| Door Counts 2018-2021 |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 250000 |  |  |  |  |  |  |  |  |  |  |  |  |
| 200000 |  |  |  |  |  |  |  |  |  |  |  |  |
| 150000 |  |  |  |  |  |  |  |  |  |  |  |  |
| 100000 |  |  |  |  |  |  |  |  |  |  |  |  |
| 50000 |  |  |  |  |  |  |  |  |  |  |  |  |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| - 2018 | 137212 | 140860 | 152091 | 154508 | 153090 | 182952 | 198402 | 183967 | 148419 | 156818 | 137381 | 122705 |
| - 2019 | 144064 | 131929 | 153707 | 153834 | 146254 | 175633 | 197123 | 178440 | 148969 | 156557 | 138071 | 120194 |
| - 2020 | 140835 | 142497 | 66431 | 1502 | 2783 | 22751 | 43945 | 62512 | 65473 | 79841 | 65091 | 44583 |
| - 2021 | 48137 | 42861 | 61418 | 64691 | 67575 | 89063 | 99510 | 100996 | 80329 | 89142 | 80235 | 58582 |
| -2018 $2019-2020-2021$ |  |  |  |  |  |  |  |  |  |  |  |  |

## Phoenixville Public Library <br> Balance Sheet <br> As of January 31, 2022



220 Credit Card Payables

## Total Accounts Payable

Other Current Liabilities

## 221 Accounts Payable - Other

230 Employee Costs Payable

| 230.1 Salaries Payable |  | 16,801.95 |  | 14,412.95 |  | 2,389.00 | 16.58\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 230.5 Accrued Vacation |  | 7,158.00 |  | 7,358.00 |  | -200.00 | -2.72\% |
| 230.9 Reimbursements by PPL |  | 0.00 |  | 0.00 |  | 0.00 |  |
| Total 230 Employee Costs Payable | \$ | 23,959.95 | \$ | 21,770.95 | \$ | 2,189.00 | 10.05\% |
| 250 Deferred Income |  | 0.00 |  | 0.00 |  | 0.00 |  |
| otal Other Current Liabilities | \$ | 23,959.96 | \$ | 21,770.96 | \$ | 2,189.00 | 10.05\% |
| al Current Liabilities | \$ | 55,478.96 | \$ | 22,470.96 | \$ | 33,008.00 | 146.89\% |

Long-Term Liabilities
280 Line of Credit (3 year)
Total Long-Term Liabilities
Total Liabilities

|  | 0.00 | 0.00 | 0.00 |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $\$$ | 0.00 | $\$$ | 0.00 | $\$$ | $\mathbf{0 . 0 0}$ |
| $\$$ | $55,478.96$ | $\$$ | $\mathbf{2 2 , 4 7 0 . 9 6}$ | $\mathbf{\$}$ | $\mathbf{3 3 , 0 0 8 . 0 0}$ | $\mathbf{1 4 6 . 8 9 \%}$

Equity
300 Opening Bal Equity

| 0.00 | 0.00 | 0.00 |  |
| ---: | ---: | ---: | ---: |
| 0.24 | 0.24 | 0.00 | $0.00 \%$ |
| $684,903.30$ | $363,499.91$ | $321,403.39$ | $88.42 \%$ |
| $29,261.79$ | $209,430.90$ | $-180,169.11$ | $-86.03 \%$ |
| $\mathbf{\$ 7 1 4 , 1 6 5 . 3 3}$ | $\mathbf{\$ 5 7 2 , 9 3 1 . 0 5}$ | $\mathbf{\$ 1 4 1 , 2 3 4 . 2 8}$ | $\mathbf{2 4 . 6 5 \%}$ |
| $\mathbf{\$ 7 6 9 , 6 4 4 . 2 9}$ | $\mathbf{\$ 5 9 5 , 4 0 2 . 0 1}$ | $\mathbf{\$ 1 7 4 , 2 4 2 . 2 8}$ | $\mathbf{2 9 . 2 6 \%}$ |

## Phoenixville Public Library <br> Budget vs. Actuals: Budget 2021-2022 - FY22 P\&L

July 2021 - January 2022

|  | Total |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Actual |  | Budget |  | over Budget |  | \% of Budget | Prev. Year |
| Income |  |  |  |  |  |  |  |  |
| 400 Appropriations |  |  |  |  |  |  |  |  |
| 400.1 Appropriation - P.A.S.D. |  | 289,170.00 |  | 578,340.00 |  | -289,170.00 | 50.00\% | 567,305.00 |
| 400.2 Appropriation - County |  | 76,245.16 |  | 101,330.00 |  | -25,084.84 | 75.24\% | 40,173.36 |
| 400.3 Appropriation - State |  |  |  | 92,636.00 |  | -92,636.00 | 0.00\% |  |
| 400.4 Appropriation - Charlestown Tws |  |  |  | 5,500.00 |  | -5,500.00 | 0.00\% |  |
| 400.5 Appropriation - Schuylkill Twp |  | 6,250.00 |  | 4,000.00 |  | 2,250.00 | 156.25\% | 4,000.00 |
| 400.6 Appropriation - East Pikeland |  |  |  | 7,000.00 |  | -7,000.00 | 0.00\% |  |
| Total 400 Appropriations | \$ | 371,665.16 | \$ | 788,806.00 | -\$ | 417,140.84 | 47.12\% | 611,478.36 |
| 412 Development Income |  |  |  |  |  |  |  |  |
| 412.1 Grants |  | 24,600.00 |  | 20,000.00 |  | 4,600.00 | 123.00\% | 20,000.00 |
| 412.1.2 Grants - Restricted |  |  |  |  |  |  |  | 15,000.00 |
| Total 412.1 Grants |  |  |  |  |  |  |  | 35,000.00 |
| 412.2 Projects/Events |  | 20,562.71 |  | 40,000.00 |  | -19,437.29 | 51.41\% | 21,438.05 |
| 412.2.2 Chester County Payout |  | -7,974.48 |  |  |  | -7,974.48 |  |  |
| 412.2.1 WWW - Restricted |  |  |  |  |  |  |  | 355.00 |
| Total 412.2 Projects/Events | \$ | 12,588.23 | \$ | 40,000.00 | -\$ | 27,411.77 | 31.47\% | 21,793.05 |
| 412.6 Individual Giving |  |  |  |  |  |  |  |  |
| 412.6.1 Unsolicited |  | 361.65 |  |  |  | 361.65 |  | 390.09 |
| 412.6.2 Unsolicited Memorial Gifts |  | 835.00 |  |  |  | 835.00 |  | 90.00 |
| 412.6.3 Target Donors |  | 21,398.68 |  | 26,000.00 |  | -4,601.32 | 82.30\% | 14,657.54 |
| 412.6.4 Restricted - General |  | 332.00 |  | 3,000.00 |  | -2,668.00 | 11.07\% |  |
| 412.6.5 Restricted - Children |  | 301.18 |  | 3,000.00 |  | -2,698.82 | 10.04\% |  |
| Total 412.6 Individual Giving | \$ | 23,228.51 | \$ | 32,000.00 | -\$ | 8,771.49 | 72.59\% | 15,047.63 |
| 412.7 Corporate Engagement |  |  |  | 3,000.00 |  | -3,000.00 | 0.00\% |  |
| 412.7.1 Third Party Fundraising |  | 25.69 |  |  |  | 25.69 |  |  |
| 412.7.3 Matching Gifts |  | 3,897.67 |  |  |  | 3,897.67 |  | 2,101.68 |
| Total 412.7 Corporate Engagement | \$ | 3,923.36 | \$ | 3,000.00 | \$ | 923.36 | 130.78\% | 2,101.68 |

Total 412 Development Income 420 Operations Income

### 420.1 Fines

420.10 Notary Services
420.11 Rentals/Roku
420.11.1 Library Income
420.11.2 PA Sales Tax

Total 420.11 Rentals/Roku
420.2 Passport Applications
420.3 Interest
420.4 Items Sold
420.4.1 Library Income
420.4.2 PA Sales Tax

Total 420.4 Items Sold
420.5 Lost Books
420.6 Other (Copier, etc.) 420.6.1 Library Income 420.6.2 PA Sales Tax

Total 420.6 Other (Copier, etc.)
420.8 Rentals/Collection
420.8.1 Library Income
420.8.2 PA Sales Tax

Total 420.8 Rentals/Collection
420.9 Hot Spots
420.9.1 Library Income
420.9.2 PA Sales Tax

## Total 420.9 Hot Spots

Total 420 Operations Income

## Total Income

## Gross Profit

## Expenses

## 500 Adult Library

### 500.1 Books

| 500.1.2 E-Books | 12,069.57 |  |  | 20,862.00 |  | -8,792.43 | 57.85\% | 9,425.79 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 500.1.3 Print Materials County Funded |  |  |  |  |  |  |  | 1,300.00 |
| 500.1.4 Downloadable Materials County |  |  |  |  |  |  |  | 2,487.95 |
| 500.1.5 Other Materials County Funded |  |  |  |  |  |  |  | 3,211.73 |
| Total 500.1 Books | \$ | 27,903.52 | \$ | 50,862.00 | -\$ | 22,958.48 | 54.86\% | 33,106.81 |
| 500.13 Professional Develop. Material |  | 714.47 |  | 500.00 |  | 214.47 | 142.89\% | 779.47 |
| 500.14 Museum Passes |  | 1,100.00 |  | 1,500.00 |  | -400.00 | 73.33\% | 775.00 |
| 500.15 Mobile Hotspots |  | 1,681.04 |  | 4,300.00 |  | -2,618.96 | 39.09\% | 1,761.06 |
| 500.2 Magazines \& Newspapers |  | 3,479.58 |  | 6,000.00 |  | -2,520.42 | 57.99\% | 466.60 |
| 500.3 Audios |  | 3,228.47 |  | 5,000.00 |  | -1,771.53 | 64.57\% | 2,407.04 |
| 500.4 Videos |  | 2,125.11 |  | 4,000.00 |  | -1,874.89 | 53.13\% | 1,981.78 |
| 500.5 Software |  |  |  |  |  |  |  | 74.87 |
| 500.6 Reference |  | -314.13 |  | 500.00 |  | -814.13 | -62.83\% | 305.74 |
| 500.7 Programs - Adult |  | 1,085.00 |  | 2,000.00 |  | -915.00 | 54.25\% | 975.00 |
| 500.8 Program Supplies - Adult |  | 18.10 |  | 500.00 |  | -481.90 | 3.62\% | -17.17 |
| Total 500 Adult Library | \$ | 41,021.16 | \$ | 75,162.00 | -\$ | 34,140.84 | 54.58\% | 42,616.20 |
| 510 Youth Library |  |  |  |  |  |  |  |  |
| 510.1 Books |  |  |  |  |  |  |  |  |
| 510.1.1 Physical Books |  | 11,931.89 |  | 25,048.00 |  | -13,116.11 | 47.64\% | 12,515.12 |
| 510.1.2 E-Books |  | 5,818.84 |  | 6,954.00 |  | -1,135.16 | 83.68\% | 5,321.21 |
| Total 510.1 Books | \$ | 17,750.73 | \$ | 32,002.00 | -\$ | 14,251.27 | 55.47\% | 17,836.33 |
| 510.13 Young Adult - All |  | 1,795.65 |  | 3,000.00 |  | -1,204.35 | 59.86\% | 1,583.03 |
| 510.14 Programs - Young Adults |  |  |  | 500.00 |  | -500.00 | 0.00\% |  |
| 510.15 Program Supplies - Young Adult |  | 51.99 |  | 500.00 |  | -448.01 | 10.40\% |  |
| 510.2 Magazines |  | 562.85 |  | 700.00 |  | -137.15 | 80.41\% | 566.86 |
| 510.3 Audios |  | 351.11 |  | 1,500.00 |  | -1,148.89 | 23.41\% | 380.12 |
| 510.4 Videos |  | 521.70 |  | 1,400.00 |  | -878.30 | 37.26\% | 768.83 |
| 510.5 Software |  | 234.34 |  |  |  | 234.34 |  | 364.62 |
| 510.7 Programs - Children |  |  |  | 2,000.00 |  | -2,000.00 | 0.00\% | 39.98 |
| 510.8 Program Supplies - Children |  | 642.83 |  | 1,500.00 |  | -857.17 | 42.86\% | 308.06 |
| Total 510 Youth Library | \$ | 21,911.20 | \$ | 43,102.00 | -\$ | 21,190.80 | 50.84\% | 21,847.83 |
| 520 Development Expense |  |  |  |  |  |  |  |  |
| 520.1 Annual Appeal |  | 2,726.00 |  | 5,600.00 |  | -2,874.00 | 48.68\% | 2,237.00 |
| 520.3 Special Events |  | 5,834.75 |  | 22,500.00 |  | -16,665.25 | 25.93\% | 5,803.05 |


| 520.5 Marketing | 366.46 |  |  | 500.00 |  | -133.54 | 73.29\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 520.8 Donor Management |  |  |  | 3,988.00 |  | -3,988.00 | 0.00\% |  |
| Total 520 Development Expense | \$ | 8,927.21 | \$ | 32,588.00 | -\$ | 23,660.79 | 27.39\% | 8,040.05 |
| 530 Administration |  |  |  |  |  |  |  |  |
| 530.1 General |  |  |  |  |  |  |  |  |
| 530.1.1 Audit/Form 990 |  | 6,500.00 |  | 8,700.00 |  | -2,200.00 | 74.71\% | 6,000.00 |
| 530.1.2 Library Board Expenses |  | 2,373.80 |  | 1,700.00 |  | 673.80 | 139.64\% | 1,204.10 |
| 530.1.3 Staff Development/Memberships |  | 614.90 |  | 1,000.00 |  | -385.10 | 61.49\% | 523.20 |
| 530.1.4 Insurance |  | 1,326.00 |  | 1,500.00 |  | -174.00 | 88.40\% | 2,652.00 |
| 530.1.5 Advertising |  | 150.00 |  | 500.00 |  | -350.00 | 30.00\% | 57.22 |
| 530.1.7 Credit Card Fees |  | 4,303.68 |  | 3,000.00 |  | 1,303.68 | 143.46\% | 4,305.41 |
| 530.1.8 Marketing and Website |  | 1,587.39 |  | 3,000.00 |  | -1,412.61 | 52.91\% | 2,017.70 |
| 530.1.9 Miscellaneous |  | 129.38 |  |  |  | 129.38 |  | 31.43 |
| Total 530.1 General | \$ | 16,985.15 | \$ | 19,400.00 | -\$ | 2,414.85 | 87.55\% | 16,791.06 |
| 540 Utilities |  |  |  |  |  |  |  |  |
| 540.1 Electricity |  | 7,801.73 |  | 14,600.00 |  | -6,798.27 | 53.44\% | 7,168.29 |
| 540.2 Gas |  | 1,690.63 |  | 3,500.00 |  | -1,809.37 | 48.30\% | 1,531.60 |
| 540.3 Telephone |  | 3,278.37 |  | 6,000.00 |  | -2,721.63 | 54.64\% | 3,210.89 |
| 540.4 Trash Collection |  | 270.00 |  | 356.00 |  | -86.00 | 75.84\% | 267.00 |
| 540.5 Water \& Sewer |  | 540.68 |  | 1,350.00 |  | -809.32 | 40.05\% | 238.22 |
| Total 540 Utilities | \$ | 13,581.41 | \$ | 25,806.00 | -\$ | 12,224.59 | 52.63\% | 12,416.00 |
| 550 Computer Expense |  |  |  |  |  |  |  |  |
| 550.2 Hardware |  | 5,039.02 |  | 1,000.00 |  | 4,039.02 | 503.90\% | -76.90 |
| 550.4 Software |  | 600.00 |  | 1,800.00 |  | -1,200.00 | 33.33\% | 600.00 |
| 550.5 Software Maintenance |  | 677.80 |  | 2,000.00 |  | -1,322.20 | 33.89\% | 590.29 |
| 550.6 Supplies |  | 683.07 |  | 2,000.00 |  | -1,316.93 | 34.15\% | 645.73 |
| Total 550 Computer Expense | \$ | 6,999.89 | \$ | 6,800.00 | \$ | 199.89 | 102.94\% | 1,759.12 |
| 560 Other Supplies and Expense |  |  |  |  |  |  |  |  |
| 560.1 Collection Maintenance |  | 1,571.07 |  | 2,800.00 |  | -1,228.93 | 56.11\% | 1,306.08 |
| 560.2 Library |  | 3,358.59 |  | 3,500.00 |  | -141.41 | 95.96\% | 2,348.83 |
| 560.3 Office |  | 1,656.09 |  | 3,500.00 |  | -1,843.91 | 47.32\% | 1,182.44 |
| 560.4 Postage |  | 5,801.28 |  | 6,500.00 |  | -698.72 | 89.25\% | 2,625.92 |
| Total 560 Other Supplies and Expense | \$ | 12,387.03 | \$ | 16,300.00 | -\$ | 3,912.97 | 75.99\% | 7,463.27 |
| 570 Equipment Leasing/Rental |  | 3,420.38 |  | 5,090.00 |  | -1,669.62 | 67.20\% | 3,859.63 |

580 Buildings \& Grounds

### 580.1 Maintenance

### 580.1.2 Grounds

Total 580.1 Maintenance
580.5 Janitorial Expense
580.5.1 Service
580.5.2 Supplies

Total 580.5 Janitorial Expense
580.7 Minor Improvements and Repairs

Total 580 Buildings \& Grounds
Total 530 Administration
610 Salaries \& Benefits

### 610.1 Salaries

610.1.1 Full-Time
610.1.2 Part-Time
610.1.3 Passport Agents

## Total 610.1 Salaries

610.2 Social Security Expense
610.3 Employee Benefit Expense
610.3.2 H.S.A. Contribution

Total 610.3 Employee Benefit Expense
610.4 Retirement Expense

Total 610 Salaries \& Benefits
Unapplied Cash Bill Payment Expense
Total Expenses
Net Operating Income
Net Income

|  |  |  | 1,000.00 |  | -1,000.00 | 0.00\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 0.00 | \$ | 1,000.00 | -\$ | 1,000.00 | 0.00\% |  |
|  | 8,500.00 |  | 20,000.00 |  | -11,500.00 | 42.50\% | 8,625.00 |
|  | 1,708.75 |  | 5,000.00 |  | -3,291.25 | 34.18\% | 2,845.91 |
| \$ | 10,208.75 | \$ | 25,000.00 | -\$ | 14,791.25 | 40.84\% | 11,470.91 |
|  | 423.43 |  | 500.00 |  | -76.57 | 84.69\% |  |
| \$ | 10,632.18 | \$ | 26,500.00 | -\$ | 15,867.82 | 40.12\% | 11,470.91 |
| \$ | 64,006.04 | \$ | 99,896.00 | -\$ | 35,889.96 | 64.07\% | 53,759.99 |
|  | 193,282.54 |  | 405,880.00 |  | -212,597.46 | 47.62\% | 211,071.98 |
|  | 46,155.75 |  | 89,146.00 |  | -42,990.25 | 51.78\% | 43,475.64 |
|  | 8,823.57 |  | 21,192.00 |  | -12,368.43 | 41.64\% | 4,135.24 |
| \$ | 248,261.86 | \$ | 516,218.00 | -\$ | 267,956.14 | 48.09\% | 258,682.86 |
|  | 18,334.40 |  | 39,491.00 |  | -21,156.60 | 46.43\% | 19,018.12 |
|  | 63,508.67 |  | 98,224.46 |  | -34,715.79 | 64.66\% | 62,503.43 |
|  | 2,999.88 |  | 9,000.00 |  | -6,000.12 | 33.33\% | 4,499.82 |
| \$ | 66,508.55 | \$ | 107,224.46 | -\$ | 40,715.91 | 62.03\% | 67,005.25 |
|  | 41,525.28 |  | 79,805.00 |  | -38,279.72 | 52.03\% | 41,586.90 |
| \$ | 374,630.09 | \$ | 742,738.46 | -\$ | 368,108.37 | 50.44\% | 386,293.13 |
|  | 0.00 |  |  |  | 0.00 |  | 0.00 |
| \$ | 510,495.70 | \$ | 993,486.46 | -\$ | 482,990.76 | 51.38\% | 512,557.20 |
| \$ | 29,261.79 | -\$ | 27,280.46 | \$ | 56,542.25 | -107.26\% | 209,430.90 |
| \$ | 29,261.79 | -\$ | 27,280.46 | \$ | 56,542.25 | -107.26\% | 209,430.90 |

## Phoenixville Public Library Masking Policy

Face masks are required to be worn in the library at all times. The mask must be properly worn covering both the nose and the mouth. If the mask is removed at anytime during the visit in the library, library employees will ask the patron to fix the mask one time. If the employee needs to talk with a patron regarding the proper wearing of a face mask a second time, that patron will be asked to leave the library.

If you do not have a face mask, the library has disposable masks for your use.
All patrons and employees are required to properly wear a mask, in the library, at all times.
Entrance into the library without a face mask/covering is not a proper accommodation. Those who choose not to wear a mask or cannot wear a mask due to a medical exemption may not enter the library. Reasonable accommodations include curbside pickup, use of the exterior book locker, electronic resources and WiFi available outside of the building are available to ensure use of the library and it's services.

Those refusing to properly wear a face covering or to maintain six-foot distance will be required to leave the library. Refusal to leave the library for not following this policy could result in being banned from the library for a specific period of time.

Patrons age 2 and up must wear a face mask at all times in the library.

## Acceptable Face coverings for Library Use:

- Masks must have two (2) or more layers of breathable fabric like cotton.
- N95 masks and disposable masks are acceptable.
- Mask can be made from tightly woven fabrics that do not let light through.
- Masks must completely cover the nose and the mouth.
- Masks must fit properly on the face. (Snug fit with no gaps.)
- Single layer masks, masks with valves, bandana's, scarves and single layer gaiters are unacceptable face coverings.
- Goggles and face shields are not acceptable face coverings. Face shields may be worn with a mask.

Reviewed and approved by the Phoenixville Library Board of Trustees
Date: April 5, 2021
Revised: May 18, 2021
Revised:

## COLLECTION DEVELOPMENT

## Mission Statement

The mission of the Phoenixville Public Library is to provide access to information and services that address the educational, cultural and recreational needs of the community the Library serves.

## Purpose

The purpose of the collection development policy is to state clearly the principles for selecting materials for the Phoenixville Public Library.

## Responsibility for Selection

Adult materials selection is the responsibility of the-Director of Adult Services_Head of Adult Services. Children's materials selection is the responsibility of the-Children's Librarian Youth \& Teen Services Director. Ultimate responsibility for materials selection rests with the Executive Director, who operates within the framework of policies determined by the Library's Board of Trustees.

## Service Responses

The Phoenixville Public Library Board of Trustees has identified service responses for the Phoenixville Public Library, relative to its collection development. They are listed below with their accompanying goals.

Service Response \#1: Lifelong Learning
Goals:

- All community members will have access to a wide variety of materials and information to pursue lifelong learning so they ean enhance their quality of life.
- Youth-, teens and their families will have access to a welcoming place for to access information and services to support individual and family development and learning.
- All $\underline{C}$ ehildren under the age of five will have the opportunity to develop the language and prereading skills they needed to enjoy reading and use information through and beyond their years of formal education.
- All patrons will have access to a welcoming environment to help meet their educational, cultural, and recreational needs.

Service Response \#2: Current Topics and Titles

## Goals:

- All community members will have access to popular titles, and-current topics, and titles in a variety of formats so they can-in order to pursue individual interests.
- Older adults-All Llibrary patrons will have access to cultural, educational and recreational opportunities and materials to support individual needs and interests.
- The Library's collections will be organized in ways that make items easy to help make it easy for individuals to find what they are looking for. and The Library will be merchandised through use-of displays and display shelving to help highlight special collections and other materials.
- The Library's collections will provide a variety of material types (print, electronic, DVDsdvd, videogames, etc.), access to technology and alternative collections.


## Formats

The Library will eollect-create a library collections that contains appropriate materials in a variety of formats in order to support of its-the stated service responses. These include, but are not limited to:

- Books: including fiction and nonfiction, hardback, and paperback, and large type-print titles
- Periodicals: magazines, newspapers
- Audio materials: books on tape and CDbooks on CD, Pplayaways, downloadable audio-books, music CDs
- Video materials: videocassettes,DVDs
- Electronic materials: CD-ROMs, downloadable books, wi-fi hotspots, Internet access, apps and online databases
- Museum ppasses


## Collection Locations

## Adult Collection

Adult Fiction<br>Mystery<br>Science Fiction<br>Paperback Fiction<br>Large Type<br>Adult Fiction eE-Bbooks

Adult Nonfiction
Oversize Nonfiction
Biography
Collective Biography
Cireulating Encyclopedias
Adult Nonfiction eBE books
Spanish Language Books
Spanish Language Music CDs
Spanish Language DVDs
YA Fiction
YA Paperback Fiction
YA NonfictionAbooksB

> Reference
> Reference Desk
> Rocal History
> Reference CD-ROMs
> Vertical file material (brochures, pamphlets, ete. for in- library use)

Magazines
Newspapers
Books on Tape
Books on CD
Playaways
eAE-audiobooks

# Videos <br> DVDs: Fiction and Non-Fiction 

## Software

Music CDs

Museum Passes<br>Wi-Fi Hotspots<br>Video-games

Young Adult Collection
YA Fiction
YA Paperback Fiction
YA Nonfiction
YA biographies
YA books on CD
YA Playaways
YA e-audio
YA e-books
YA DVD's
YA Tablets
YA Magazines
YA Video Games

## Children's Collection

Picture Books Juvenile Fiction
Juvenile Nonfiction
Reference
Biography
Graphic Novels
E-books
Reference
Reference CD-ROMs
Books on CD
Playaways
E-audiobooks

Early ReaderEasy Books-Fiction Early Reader Easy Books-Nonfiction Easy Reader Fiction Easy Reader Nonfiction<br>Bridge Reader Fiction<br>Story Collection<br>Spanish Collection<br>Series Fiction<br>Parent/Teacher Nonfiction<br>Board Books<br>Oversized Books<br>Holiday Books<br>Parent/Teacher Nonfiction<br>Magazines<br>Books on Tape CD<br>Playaway Tablets<br>Videos<br>DVDs: Fiction \& Nonfiction<br>Video games<br>Software<br>Music CDs

## Criteria for Selection

The Phoenixville Public Library acquires and makes available materials that inform, educate, and entertain_-_Selection will be guided by a Collection Development Plan, based on the results of a WLN Conspectus analysis of the collection, to be implemented by the end of 2007. The Library will participate in cooperative collection development with Chester County Library and the school libraries of the Phoenixville Area School District. Collection development will also take into account the continuing utilization of the interlibrary loan services provided by the Chester County Library.

Materials are selected:

- in a timely manner to meet customers' interests and needs. Staff will purchase current materials proportionate to levels of demand and use, taking care to anticipate and respond to indications of significant new needs.
- to support the Library's service responses. The Library provides, within its financial limitations, a collection for the general public that embraces broad areas of knowledge, works of enduring value, and timely materials on popular cultural and social trends, in diverse formats.
- to present balanced points of view within the collection.

Consideration is given to:

- Content and style of the work as a whole
- Soundness of the author's approach and attitude
- Local authors
- Accuracy
- Authoritativeness
- Public demand
- Timeliness
- Literary merit
- Cost
- Enduring value
- Social significance
- Language - English, except for material with broad appeal in other languages
- The Library's existing collection
- Scarcity of literature on the subject
- Quality and suitability of format
- Interlibrary loan availability
- Other community resources

Selection tools include professional and trade journals, reviews from reputable sources, publishers' promotional materials, print and online vendor catalogs, bestseller lists, subject bibliographies, and award-winning or award-nominated items. Purchase suggestions from the public are given consideration in the context of the collection development policy.

The selection of materials for the collection does not constitute an endorsement of contents. The Phoenixville Public Library recognizes that some materials may
be controversial and that any given item may offend some customers. Selection decisions are made on the merits of a particular item in relation to building the collection and fulfilling the service responses of the Library.

## Donations and Gifts

Donations of books and other materials are accepted with the understanding that they may be used or disposed of in accordance with the Library's collection development policy. The librarians make these decisions. The Library does not accept items whose copyright is more than 510 years old, textbooks, incomplete encyclopedias, encyclopedia yearbooks, Reader's Digest Condensed Books, or National Geographic or other magazines, except where approved by the Board of Trustees.

Memorial, honorary, and monetary gifts are welcome with the understanding that the Library has the final decision on which materials are purchased. The donor's request for a specific title, subject area, or format will be considered. Bookplates will be used to acknowledge the donor of memorial and honorary gifts.

All suitable donations become part of the general collection and should not require special shelving or circulation procedures, unless recommended to and approved by the Board of Trustees. Conditions relating to any donation either before or after its acceptance by the Library may be imposed only upon approval by the Board of Trustees. Donated items which are not suited to the collection will be given to the Friends of the Phoenixville Public Library for their placed in Llibrary book sales or Friends Books, oorf , donated to other nonprofit organizations, or they shallitems will be disposed of in a manner the Library deems appropriate. Donated rare, local materials, with the exception of items pertaining to Phoenixville Public Library, are given to the Historical Society of the Phoenixville Area.

Art objects or memorabilia offered to the Library must be evaluated for acceptance by the Board of Trustees. Their decision will be influenced by space availability, cost of insurance, ${ }_{2}$ and upkeep, relevance to the purposes of the Library, and significance to the community.

Donors of items accepted by the Library may request an acknowledgement of their gift, but the Library cannot, by law, appraise or establish the value of items donated.

## Withdrawal of Items

Titles are withdrawn from the Library's collection through systematic weeding by the librarians. To maintain the vitality of the collection, the removal of outdated, superseded, damaged, seldom used, and excess copies is to be done on a regular and systematic basis, utilizing the CREW method or other professionally acknowledged guidelines. Weeded materials will be-given to the Friends of the Phoenixville Public Library for their book sale available for purchase through Ltibrary books sales, available free, ordonated to other nonprofit organizations, or they shall will be disposed of in a manner the Library deems appropriate.

Lost or damaged items are replaced using the same guidelines governing the selection of new materials. Factors in replacement decisions are:

- Appropriateness to the Library's collection plan.
- Number of copies the Library now owns.
- Availability of newer materials on the subject.
- Importance of the work in its field.
- Cost to replace.

Out of print titles in bad condition may be rebound if of historical value.

## Statement of Concern Form

The Statement of Concern Form should be used when a customer has a concern about materials in the Library and wishes to register this concern in writing. The procedure is as follows.

Customers should initially be directed to talk with appropriate staff, e.g., Ghildren's Librarian Youth \& Teen Services Director, Head of Adult Services Adult Services Director, to discuss the materials in question. If the customer wishes to express their his/her concerns in a more formal manner, they he/she should complete the Statement of Concern Form. The form will be referred to the ExecutiveLibrary Director, who will send a letter acknowledging its receipt, along with a copy of the Collection Development Policy, to the customer.

Within a month, a review of the item will be completed by Library staff, who will make a recommendation to the Library Director. The Library Director will then notify the customer of their his/her decision in writing. If the individual is not satisfied with the action taken, they he/she-may appeal to the Board of Trustees of the Phoenixville Public Library.

Approved April, 2003
Revised \& approved February, 2005

## Phoenixville Public Library Statement of Concern Form

The board of trustees of the Phoenixville Public Library have established a materials selection policy and a procedure for gathering input about particular items. Completion of this form is the first step in that procedure. If you wish to request reconsideration of a resource, please return the completed form to the library director.

Phoenixville Public Library 183 Second Ave. Phoenixville, PA 19460

| Date <br> Name |  |
| :--- | :--- |
| Address | State/Zip |
| City | Email |
| Phone |  |

Do you represent self? $\qquad$ Or an organization? $\qquad$ Name of Organization

1. Resource on which you are commenting:


Title
Author/Producer $\qquad$
2. What brought this resource to your attention?
3. Have you examined the entire resource? If not, what sections did you review?
4. What concerns you about the resource?
5. Are there resource(s) you suggest to provide additional information and/or other viewpoints on this topic?
6. What action are you requesting the committee consider?

## Unattended Children and Vulnerable Adults

During library hours, children under the age of 9 must be under the care of an adult or responsible teenager at all times, including while the adult is using a public computer or looking for library materials. Children who are unable or unwilling to care for themselves may not be left alone in the library and must have adequate supervision from a caregiver.

Vulnerable adults who are unable or unwilling to care for themselves may not be left alone in the library and must have adequate supervision from a caregiver. Parents, caregivers, or legal guardians are responsible for the behavior of their children or vulnerable adults in the library, not library staff.

Parents and caregivers are responsible for being aware of library hours and policies. In case an unexpected event occurs such as a power outage, children and vulnerable adults should know who to contact.

Staff members do not monitor the arrival or departure of any child or vulnerable adults from a program or the library. Library employees do not act in loco parentis. For parents or caregivers who forfeit their responsibilities, library employees will contact the appropriate authorities.

## Guidelines for Staff Implementation for Unattended Children \& Vulnerable Adults

1. If a staff member becomes aware of a child under the age of 9 or a vulnerable adult, alone in the library, the child's/unattended adult's caregiver should be located and asked to stay with-them the child. A child/vulnerable adult is considered alone even if the caregiver is in the library but far from them. the child.
2. If the caregiver cannot be located, a the staff member should inform the Person in Charge (PIC) and escort the child/vulnerable adult to the Children's Library. The PIC or designated Children's Library staff should attempt to contact a caregiver.
a. If the caregiver that person is expected within 30 minutes, Children's Library staff should keep the child/vulnerable adult under observation
until the caregiver arrives. When the caregiver arrives, staff should will

- explain Library Policy about unattended children and give them a copy of the policy;
- say that-alert the caregiver that no public place, including the Library, can guarantee the safety of a young child alone and that the library does not act in loco parentis;
- explain to the caregiver that tell the person that, if they he or she had not come within 30 minutes, 911 would have been called.
b. If the child/vulnerable adult does not know when the caregiver will return but can give contact information, staff should try to reach the caregiver.
- If successful, ask the person to come immediately for the child/vulnerable adult. If the person cannot come within 30 minutes, tell him or her that 911 will be called to pick up the child. (PIC and Children's Library staff may use some discretion in determining if an extension of the 30 minute time limit is appropriate.)
- If not successful in reaching the caregiver, notify the Person in Charge (PIC). Call 911 and inform them of situation. Notify other staff to be alert for the caregiver looking for the child so that the caregiver can be properly directed.
c. If the child/unattended adult cannot give contact information, call 911 as above.

3. If a staff member becomes concerned about the behavior or the vulnerability of an unaccompanied child 9 years of age or older, * or vulnerable adult;
a. staff member should notify the Person in Charge (PIC)-and the Children's Librarianry, who will assess the situation together.
b. if in their judgment the situation requires parental involvement, staff should follow the steps given above for contacting a caregiver or, if necessary, calling 911.
c. Like all other members of the public, $\underline{U}$ unaccompanied children of any age, as well as children who are accompanied, must abide by the Library's Behavior Policy.
e.d. Unaccompanied vulnerable adults must abide by the Library's Behavior Policy.

## At Closing Time

Children under the age of 16 who are unattended or waiting for transportation when the Library closes will be monitored and assisted by staff until transportation or 911 responders arrive.

Vulnerable adults who are unattended or waiting for transportation when the Library closes will be monitored and assisted by staff until transportation or 911 responders arrive.

Staff will not provide transportation to children or vulnerable adults under any circumstances.

## Guidelines for Staff Implementation

If children under the age of 16 or vulnerable adults are waiting outside the Library entrance at closing, the Person in Charge (PIC) or designee will monitor them from inside the Library while closing procedures are completed. After ten minutes the PIC will call 911, report the situation, and wait with another staff member until responders arrive.

1. At closing, the PIC or designee will
a. ask any unattended children or vulnerable adults if they are expecting a ride, when the ride is coming, and if they need to use the telephone;
b. offer the use of a library telephone to any child or vulnerable adult.
2. If any children or vulnerable adults are still waiting outside the library entrance after 10 minutes and when the Person in Charge (PIC) and staff are ready to leave, the PIC and one other person will wait with the children. At that time, the PIC will
a. Ask the name of the children or vulnerable adult
b. Inform them that, for their safety, the Library is calling 911.
c. Discourage, but do not physically prevent, children or vulnerable adults from leaving the area unless they are in imminent danger.*
d. Post a notice at entrance stating that "Unattended children or vulnerable adults are in the care of 911 responders, who may be reached at 610-935-2440."
e. If the ride arrives before the 911 responders, inform the driver that 911 has been called. Call 911 to say the emergency has been resolved.
3. An Incident Report will be completed then or in the morning.
> * Library staff may take action they deem appropriate and necessary to provide for the welfare and safety of an unattended child or vulnerable adult until a caregiver or emergency responder arrives.

If staff determines that a situation is life-threatening or that a crime has been committed, 911 should be called immediately.

Approved April, 2003
Revised and approved: 7/11/11, 2/13/12

## Vulnerable Adults* <br> No library in our system has a policy for vulnerable adults.

Policy from another library:
Schaumburg Township District Library strives to provide a warm, welcoming and safe environment for all community members. The Library is concerned for the safety of vulnerable adults in and around the Library. A parent, guardian or caregiver age 18 years or older must be responsible for monitoring the activities and managing the behavior of vulnerable adults during their Library visits.

The Library will adhere to the following guidelines concerning the care and behavior of vulnerable adults:

- Vulnerable adults who are unable or unwilling to care for themselves must be attended and have adequate supervision at all times.
- Vulnerable adults who can understand and follow the Code of Conduct and who can care for themselves are welcome to be in the Library unattended. They should have contact information for someone who can assist them in an emergency.
- Library staff will attempt to contact a parent, legal guardian or caregiver when an individual's health or safety is in doubt;
- behavior disturbs other Library users and has caused staff to ask the individual to leave the Library;
- parent, guardian or caregiver is not present at closing time. If a parent, guardian or caregiver cannot be reached, Library staff will contact police to assume responsibility.
- Parents, guardians or caregivers who violate the Code of Conduct are subject to restriction or termination of Library privileges and possible exclusion from the Library.

Library staff may notify the appropriate authorities if they have reason to suspect abuse or neglect.
*A vulnerable adult is an adult who should not be left alone in the Library, is unable to reasonably care for themself in an emergency situation, or is mentally or physically challenged and needs help beyond normal assistance with Library services.

Approved by the Schaumburg Township District Library Board of Trustees, March 9, 2020.

Definitions of Vulnerable adult:

- What is a vulnerable adult? The definition is wide, however this may be regarded as anyone over the age of 18 years who may be unable to protect themselves
from abuse, harm or exploitation, which may be by reason of illness, age, mental illness, disability or other types of physical or mental impairment.
- In general, a vulnerable person is either a minor or someone who, for physical or mental reasons, is unable to look after themselves or their finances.
- A vulnerable adult, or an adult at risk, is a person over the age of 18 who is unable to take care of themselves. It can also refer to one who is unable to protect themselves against significant harm or exploitation. A vulnerable adult is one that has a substantial mental or functional impairment. ${ }^{[1]}$ Substantial functional impairment is an inability that is substantial because of their physical limitations. Substantial mental impairment is a disorder of mood, though, perception, memory, or orientation. This grossly impairs the person's judgement, behavior, or ability to be independent.


## Updated CDC Guidelines (December 27,2021)

## If You Test Positive for COVID-19 (Isolate)

Everyone, regardless of vaccination status.

- Stay home for 5 days.
- If you have no symptoms or your symptoms are resolving after 5 days, you can leave your house.
- Continue to wear a mask around others for 5 additional days.
- If you have a fever, continue to stay home until your fever resolves.


## If You Were Exposed to Someone with COVID-19 (Quarantine)

## If you:

Have been boosted

## OR

Completed the primary series of Pfizer or Moderna vaccine within the last 6 months

## OR

Completed the primary series of $J \& J$ vaccine within the last 2 months

- Wear a mask around others for 10 days.
- Test on day 5 , if possible.

If you develop symptoms get a test and stay home.

## If you:

Completed the primary series of Pfizer or Moderna vaccine over 6 months ago and are not boosted
OR
Completed the primary series of J\&J over 2 months ago and are not boosted OR
Are unvaccinated

- Stay home for 5 days. After that continue to wear a mask around others for 5 additional days.
- If you can't quarantine you must wear a mask for 10 days.
- Test on day 5 if possible.

If you develop symptoms get a test and stay home.

## Library Trustee

Nomination Process

- The Library Trustees consist of 9 members:
- 2 are appointed by the President of the Board of School Directors
- The remaining 7 members are reviewed by the Board and Library Trustees and then nominated, elected, and voted for by the Board of School Directors

February and March of each year announce and advertise open positions

- April
$-1^{\text {st }}$ Friday - Applications for Library Trustee due
$-2^{\text {nd }}$ Monday - Library Trustees review all applications
- April 30 or earlier - President of the Board of School Directors announces interview for Library Trustees
- May
- Library Trustees send resumes of all applicants along with their recommendation(s) to Board of School Directors for consideration
- Board of School Directors holds a special public meeting with the Library Trustees to interview candidates
- June
- Board of School Directors nominates and elects Library Trustee(s) using process outlined in Policy 004.2
- July
- New Library Trustees take seat

